



Increasing Awareness of Navy Wounded Warrior – Safe Harbor (N95)

*Learn about this critical program and
efforts to spread the word throughout the
fleet!*

N95 Overview



What is Navy Wounded Warrior – Safe Harbor?

Navy Wounded Warrior – Safe Harbor (N95) is the Navy’s and Coast Guard’s wounded warrior support program.

How does it help Sailors, Coast Guardsmen and their families?

N95 provides service members and their families non-medical support following a serious illness or injury.

What is non-medical support?

- Pay and personnel issues
- Transition assistance
- Child and youth care
- Education and training benefits
- Adaptive athletics
- Mentor support
- And much more

N95 Overview

Who is enrolled in N95?

Enrollment is open to all seriously wounded, ill or injured service members, including:

- Combat casualties
- Shipboard, training and liberty accidents
- Serious illness (physical or mental)

Wounded Warrior: Seriously wounded, ILL AND INJURED service members!

How can one become enrolled?

To inquire about enrollment, service members and/or their families can call **855-NAVY WWP**; email navywoundedwarrior@navy.mil; or visit <http://safeharbor.navylive.dodlive.mil>.

*Navy Wounded Warrior - Safe Harbor provides a **lifetime** of care.*



N95 Overview



What is the program's official name?

The program, which was previously called Navy Safe Harbor, is now:

NAVY WOUNDED WARRIOR – SAFE HARBOR

** Including the term “wounded warrior” in the program’s name increases understanding of who the program serves. **

How is the name abbreviated?

Though the program name is sometimes shortened to “Safe Harbor” in conversation, in written materials it should be abbreviated as “NWW.”

Questions?

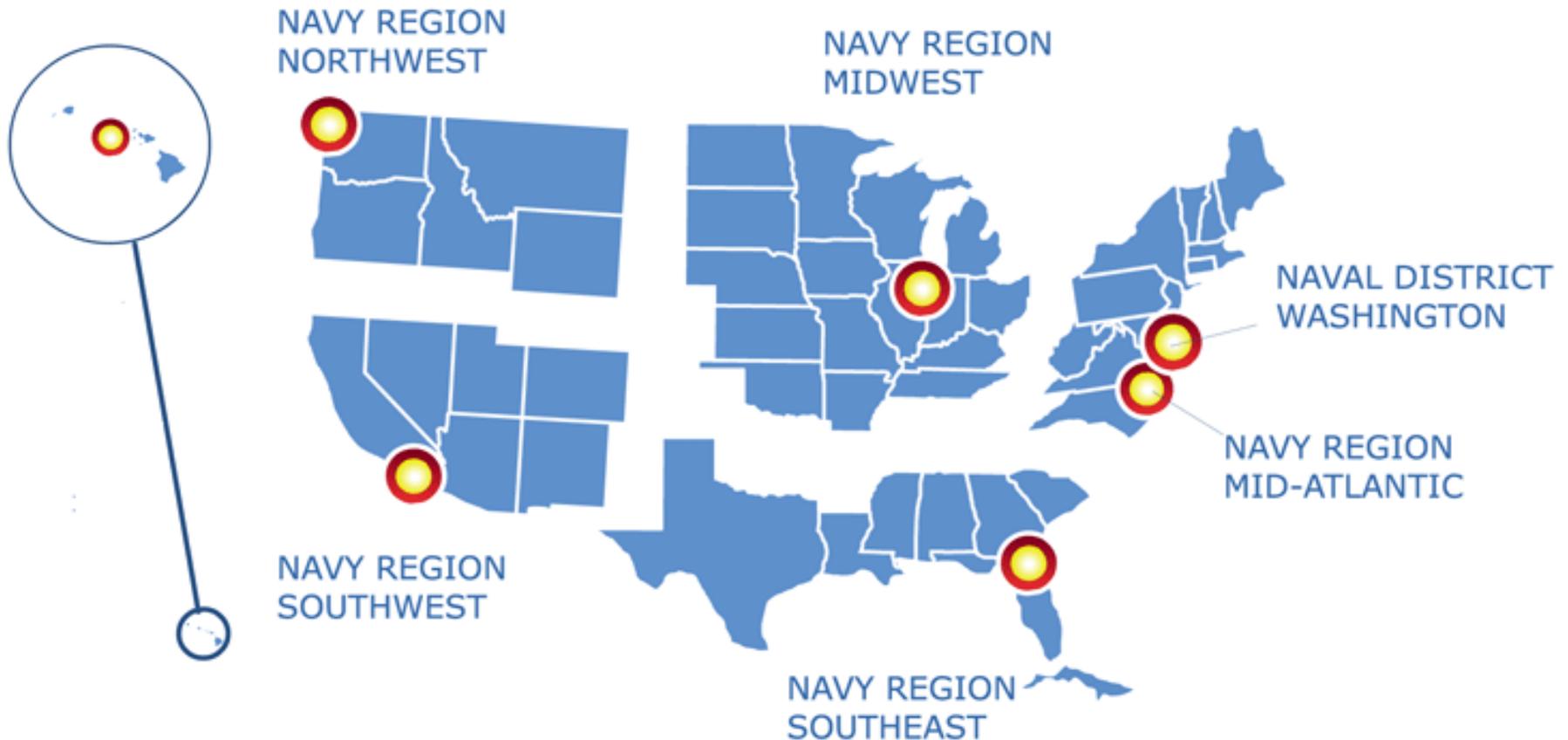
Consult the program’s branding guide at:

http://navymwr.org/resources/marketing/navy_wounded_warrior_safe_harbor/



N95 Overview

Regional Divisions and Locations



N95 History

2005: Navy liaison requested to support Sailors wounded in combat

2006: NDAA congressionally mandated the establishment of Wounded Warrior Programs across all services

2008: NDAA congressionally mandated the expansion of NWW's mission to support seriously ill and injured

2009: MOA signed with the Coast Guard to provide support to seriously wounded, ill and injured Coast Guardsmen

2010: NWW is named a program of record; total caseload exceed 1,000 enrollees

2012: NWW realigned from ONPAV N12 to Commander, Navy Installations Command (became N95)

2013: NWW aligned all field operations with Navy regions and reorganized headquarters

N95 Frequently Asked Questions (and Answers)

- **Combat operations are winding down, so will there still be a need for a wounded warrior support program in the coming years?**

Yes. N95 does not just support service members wounded in combat; it also assists those who are seriously ill or injured. Unfortunately, regardless of the future of combat operations, service members will continue experiencing illness and injury, and will require the support of N95. Additionally, the program offers lifetime assistance to wounded warriors, ensuring they do not slip through the cracks once their military careers conclude. A wounded warrior enrolled today will need assistance for many years to come.

- **Does Navy Wounded Warrior – Safe Harbor provide medical care?**

No. Though N95 works in close concert with BUMED/MTFs/hospitals to determine enrollment eligibility and develop comprehensive recovery plans for each wounded warrior, it does not provide medical assistance. Rather, it handles other concerns – financial, family support, transition – so wounded warriors can focus on their medical treatment and getting well.

N95 Frequently Asked Questions (and Answers)

- **How many Sailors and Coast Guardsmen are enrolled in Navy Wounded Warrior – Safe Harbor?**

Currently, more than 1,320 Sailors and Coast Guardsmen are enrolled in N95. However, the program also provides assistance to service members who have experienced illnesses or injuries that were non-catastrophic and still require some support. Currently, the program has more than 1,200 assist cases. Therefore, its current caseload exceeds 2,500.

- **How is enrollment determined?**

In short, enrollment is contingent upon the severity of a service member's illness or injury. N95 enrolls active-duty service members with serious wounds, illnesses or injuries (e.g., life-changing conditions). Ideally, a service member receiving treatment at a hospital should be referred to/visited by a local N95 representative. A medical professional at N95 headquarters will then evaluate his/her case and, if warranted, make a recommendation for enrollment.

- **Can veterans enroll in the program?**

Enrollment is open to those who became seriously wounded, ill and injured on or after Sept. 11, 2001. The seed for what is now N95 was not planted until 2005. It is almost certain that some service members who should have been enrolled – and who are now retired – were missed. As a result, some veterans who still require support have enrolled in the program retroactively; however, enrollment eligibility is determined by N95's medical professional and on a case-by-case basis.

N95 Relevance

Why is N95 important to EVERY Sailor and Coast Guardsman?

- Serious illness or injury can occur at any time; when it does occur, it is often unexpected!
- From the moment a service member enters a medical treatment facility, N95 is ready to address any needs he/she may have. N95 handles any daily challenges, so the service member can focus on healing.



Help Us Share Our Contact Information:

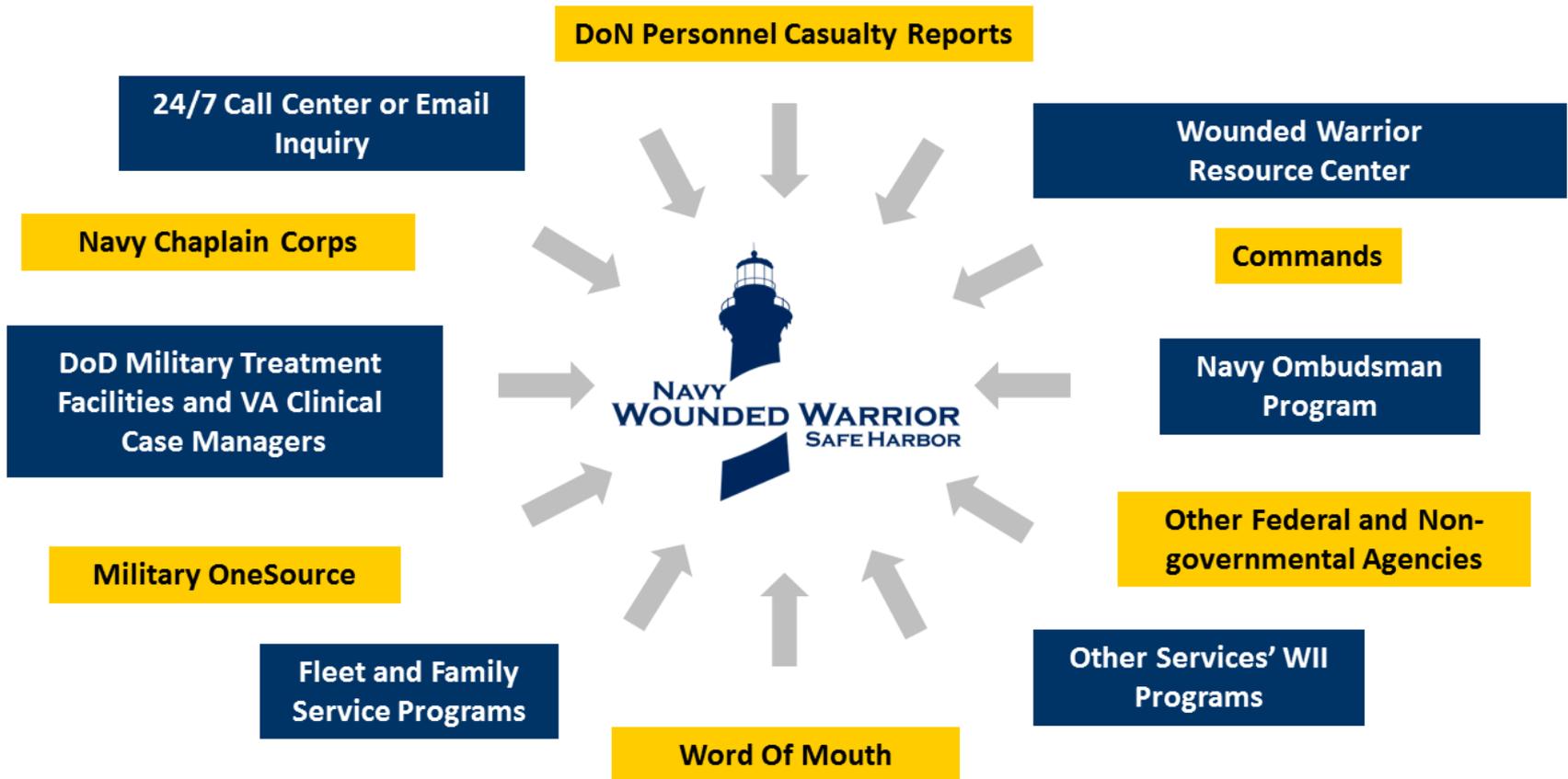
855-NAVY WWP

navywoundedwarrior@navy.mil

<http://safeharbor.navylive.dodlive.mil>

N95 Sources of Enrollment

How are Sailors and Coast Guardsmen hearing about and getting connected to the program?



N95 Marketing Challenges

According to a 2012 Behavioral Health Quick Poll, knowledge of N95 among enlisted Sailors and Navy officers is at **25** and **43 percent**, respectively.

Though those numbers are a bit outdated, anecdotal evidence suggests much more work is needed to raise awareness among Sailors and Coast Guardsmen.



N95 Marketing Tools

Printed Materials

Brochure, information card, poster, banner, pull-up display, fact sheets, folder, notepad and pen

http://navymwr.org/resources/marketing/navy_wounded_warrior_safe_harbor/



**We've made some changes,
but our mission is the same**

Providing the highest quality non-medical care for seriously wounded, ill and injured Sailors and Coast Guardsmen

NAVY WOUNDED WARRIOR - SAFE HARBOR

FOR MORE INFORMATION ON NAVY WOUNDED WARRIOR - SAFE HARBOR GO TO WWW.CNIC.NAVY.MIL OR CALL 1-855-NAVY-WWP (628-9997).

GO DIRECTLY TO THE NAVY WOUNDED WARRIOR - SAFE HARBOR WEBSITE ON YOUR MOBILE DEVICE

CNIC

NAVY WOUNDED WARRIOR - SAFE HARBOR



NAVY WOUNDED WARRIOR - SAFE HARBOR

NW coordinates the non-medical care of seriously wounded, ill and injured Sailors and Coast Guardsmen, and provides resources and support to their families.



NAVY WOUNDED WARRIOR - SAFE HARBOR

FAMILY SUPPORT

Navy Wounded Warrior (NWW) - Safe Harbor coordinates the non-medical care of seriously wounded, ill and injured Sailors and Coast Guardsmen, and provides resources and support to their families. Through proactive leadership, NWW offers individually-tailored assistance to ensure veterans' successful recovery, rehabilitation and reintegration.

HOW DOES THE NWW FAMILIES ASSIST ENROLLEE FAMILIES?

The term "family" can mean many things: a spouse, a parent, a sibling, a grandchild, or even a pet. For many families, the support of family members is crucial to their recovery. NWW provides a variety of support services, which help make the transition from military to civilian life easier. These services are not before the service member's arrival at a medical treatment facility.

WHAT ADDITIONAL RESOURCES ARE AVAILABLE TO ENROLLEE FAMILIES?

- A sampling of additional resources available to enrolee families is below. To access a more complete collection of resources, please visit www.navymwr.org.
- The Fleet and Family Support Program offers a full range of resources to help Navy leaders become resilient, well informed and adaptable members of their families.
- Family Crisis Counseling (FCC) provides a safe, confidential space for military service members and their families.
- Military OneSource provides services to members, including money management and more.
- The National Resource Directory provides access to services and resources at the national, state and local levels that support recovery, rehabilitation and reintegration.
- Navy Child and Youth Programs (CY) offer child care (through Child Development Centers, as well as before- and after-school care for school-age children), CYA (before- and after-school care for children ages 5-12), and other programs.

1-855-NAVY WWP / 1-855-628-9997

WWW.CNIC.NAVY.MIL

[HTTP://SAFEHARBOR.NAVY.LIVE.DOD.LIVE.MIL](http://SAFEHARBOR.NAVY.LIVE.DOD.LIVE.MIL)

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N95 Marketing Tools

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