



Family Housing and Local Information About Naval Base Guam

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

Common Navy Housing Terms

Housing Service Center (HSC) is the Service member's government advocate for providing assistance for any type of housing: rental or purchase, on-base or off-base, community, government and Public/Private Venture (PPV) at any installation worldwide.

Fleet and Family Support Center (FFSC) supports individual and family readiness through a full array of services and resources which help Navy families to be resilient, well-informed and adaptable to the Navy environment. The Naval Base Guam serves active duty members, retired personnel and family members with programs and services to enhance their quality of life.

Government Owned, or Military Housing, is what was formerly thought of when we thought about On Base Housing. While only available in limited quantities CONUS (Contiguous United States), Government Owned Housing is still widely available OCONUS (Outside Contiguous United States).

Community Housing is any housing that a Sailor may choose that is not PPV or government operated. This is housing outside of the base that is privately owned and operated. This can include apartment complexes and single family homes for rent. For current listings of homes for rent or sale on Guam, please visit www.guamrealtors.com.

OCONUS Locations

Temporary Lodging Allowance (TLA) accrual begins the day the member reports to the new permanent duty station. Paid TLA begins when member and family report to the new duty station. Member must check-in to the Housing Service Center to submit an application for on or off-base housing to be eligible for TLA after check-in to your new command. For the most current TLA policy, please see:

- [Commander, Joint Region Marianas Regulation 7200.1](#)
- [Joint Federal Travel Regulations, Volume 1, Uniformed Service Members](#)

NOTE: The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

Naval Base Guam:

The Naval Base Guam is available to assist you with your housing needs at both your current and new duty station.

■ Physical Location:

Housing Welcome Center
Bldg 3191

OR

Commander
Naval Base Guam
Family Housing Office
PSC 455, BOX 50

■ Contact Numbers:

COMM: 671-333-2081
FAX: 671-339-4048

■ Hours of Operation:

Mon-Fri 0700-1700



Important Arrival Information

In Accordance with JFTR, Volume 1, Chapter 5; PCS travelers will be required to submit a Certificate of Non-Availability (CNA) for Personnel Support Detachment (PSD) to process reimbursement for non-government lodging. The Navy Gateway Inns and Suites (NGIS) and the Personnel Support Detachment (PSD) will be working together to optimize government lodging use for families or individual service members on Permanent Change of Station (PCS) Orders or entitled to Temporary Lodging Expense (TLE).

Members **MUST** contact the **NAVY GATEWAY INNS AND SUITES (NGIS) at (671)339-5259 for RESERVATIONS**. In addition, members will not be reimbursed for a hotel booked using online booking agents unless an itemized receipt from the hotel is provided and must not submit a "lost receipt" statement to substitute for an online booking hotel receipt.

Upon arrival, members must report to their command and PSD/Disbursing to receive a TLA Brief. TLA is not authorized "while in transit" and **orders must be stamped**. Individuals are also required to report to the Housing Service Center within **48 hours of arrival or next business day** in order to be eligible for TLA. You **must** report to the Housing Service Center even if you have already purchased a home or plan on buying one, found a place to rent, and/or plan to live with family or friends.

ID Cards, DEERs and Base Passes:

■ [Personnel Support Detachment Guam](#)

■ [Visitor Information Center](#)

Contact Navy Housing: www.cnic.navy.mil/ContactHousing

Local Housing Market and Community Resources

HOMES.mil: HOMES.mil is a DoD website that enables Service members and their families to search online for community housing at virtually every US military installation. Listings on HOMES.mil are managed by the Navy HSC.

General Moving Resources

- [Moving resources available to Sailors and their families.](#)
- www.militaryonesource.mil

Additional Local Resources

Get an overview of businesses and lifestyles on Guam:

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| ■ Official Portal for the Island of Guam | ■ Guam's KUAM TV Station |
| ■ Guam Chamber of Commerce | ■ Information on Guam |
| ■ Guam Visitor's Bureau | ■ 2015 Guam Phone Book |
| ■ Pacific Daily News
(Guam's main local newspaper) | ■ Guam's Language & Community |
| | ■ www.guam-online.com |

Facilities and resources are available at Naval Base Guam:

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| ■ School Liaison K-12 Navy Guam | ■ Legal |
| ■ Chapel | ■ Navy-Marine Corps Relief Society |
| ■ Clinics | ■ USO |
| ■ Commissary | |

Pets/Quarantine

For needed information about bringing pets into Guam please see the websites below:

- [Andersen Pet Lodge](#) and [Anderson Vet Clinic](#)
- [Boller Veterinary Treatment Facility](#)
- [Harper Valley Quarantine/Kennel](#)
- [Shipping Pets](#)

More Information

- [Comprehensive installation information from the DoD.](#)
Information includes: On-Base and Off-Base Services, Schools, Financial Assistance and Deployment Support.
- [Jobs](#)
Discover the rewarding job opportunities awaiting you as part of the Marianas Region. If you are interested in pursuing a career visit our job information page.