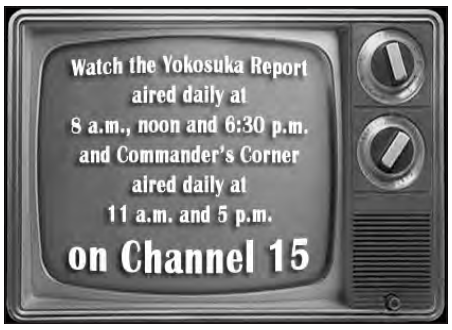
Capt. David A. Owen, Commander, Fleet Activities Yokosuka

CSCM(SW/AW) Gilbert V. Bitanga, Acting Command Master Chief

Action Line correspondence may be edited for length and readability. Your questions, suggestions and "Bravo Zulu" comments are appreciated. Address concerns with your chain of command or directly with the parties involved, at the lowest level possible. If you don't get results, send an email to CFAYactionline@gmail.com. We welcome your feedback, especially if it is of a general nature and can help others. To contact the Seahawk office, call CFAY Public Affairs at 243-3003 or send an email to: CFAYactionline@gmail.com.



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Heads Up Yokosuka!
Community announcements/Action line

Temporary post office closures – The Yokosuka and Ikego post offices will be closed to finance and parcel pickup for observation of Presidents' Day, Feb. 20. Post offices will re-open for normal business hours Feb. 21.

Hospital bills: Your responsibility – Pay patients seen at military treatment facilities, have bills generated and sent to the patient's insurance carrier. Often, after payments are made by the patient's insurance carrier, there is a remaining co-payment that is the responsibility of the patients. These co-payments if unpaid leave a negative balance on the patient's account generating late notices 30 days after payment is due. If payment isn't made within an additional 30 days, a second notice is sent. A third and final notice will be sent at the 90-day mark if the bill remains unpaid. If, at the 90-day mark, the bill has not been paid or arrangements have not been made to pay the bill, patients with an outstanding balance will not be able to schedule routine appointments, or obtain non-urgent care. If you suspect you may have unpaid medical bills or have any questions on the billing process, please call the U.S. Naval Hospital Yokosuka Billing Office at 243-8574.

Housing Early Application Tool (HEAT) – The Navy has launched HEAT – the Housing Early Application Tool. Service members and their spouses can now begin the application process online – even before receiving orders. Service members, who might be PCSing to one of the five Beta test sites or just want to know more, can visit the HEAT website at: www.cnic.navy.mil/HEAT

USO Japan "Closest to the Pin" Tournament – USO Japan will be hosting its first "Closest to the Pin" tournament at the CFAY Driving Range Feb. 25. Participants will compete for great performance prizes including the chance for one lucky participant to win a Harley Davidson motorcycle, courtesy of Navy Exchange New Car Sales. Proceeds raised from this event will benefit USO programs and services tailored to meet the needs of our forward-deployed service members and their families on military installations throughout mainland Japan. Contact USO Japan at 241-4894, or by email to jwillett@uso.org for more information or to pre-register. The event is open to all status of forces agreement-sponsored personnel.

SPAM and Spear Phishing Awareness – As a reminder, Department of Defense personnel are constantly targeted recipients of SPAM and Spear Phishing email to misguide the innocent with the intent to employ malicious activity, gain access to personal and sensitive information, perpetrate identity theft, deny use of the network, thus succeeding in weakening ONE-NET security posture. To ensure the integrity of our networks and systems are operating securely, we ask that users do not click on embedded URL links in SPAM email or unfamiliar senders and any suspicious email received meeting the criteria below be reported immediately to the ONE-NET Enterprise service desk:

- Inquiries requesting you to confirm your email address
- Web links directing you to sites to provide login credentials, CAC Pin numbers, date of birth, SSN information
- Web links directing you to update your virus definitions

To learn more about these attacks, we recommended you to review the DISA IA Awareness products for further detail on defending against phishing attacks at: http://iase.disa.mil/eta/. Additionally, if your ONE-NET workstation or laptop develops a suspicious behavior as indicated below, it should be reported immediately to the help desk to expedite an investigation.

- Screen flashes after credentials or CAC pin numbers are entered
- Secondary or even third pop-up dialog boxes requesting to that you re-enter login credentials or pin numbers

Customers are requsted to continue to report any receipt of SPAM and, or Spear Phishing attempts to the ONE-NET Enterprise Service desk by calling 243-3883 or emailing to ServiceDesk@fe.navy.mil.

DBIDS Registration – Don't forget to register in the Defense Biometric Identification Data System (DBIDS)! Due to the updated Non-combatant Evacuation Operation (NEO) plan and increase in force protection and random anti-terrorism measures, all military, civilian employees, Navy contractors and their family members including children 10 years of age and older, Master Labor Contract (MLC) employees and local contractors on board Yokosuka base or assigned to forward-deployed afloat units are required to register in DBIDS. Personnel who are currently registered in DBIDS but have changes to their profile must come in and update their information. The DBIDS registration office is located at the main gate inside building 1495. Additional DBIDS registration locations are at the Community Readiness Center and Personnel Support Detachment Yokosuka.

指紋認識データシステム–横須賀基地に関わる軍人、軍属、契約従業員及び10歳以上のご家族、MLC従業員、契約業者の方は指紋認識データシステム（DBIDS）に登録する必要があります。既に登録済みで、データに変更がある方は、1495ビル登録事務所でデータを更新してください。受付は月～金曜の午前7時から午後4時まで。

CFAY Paving Projects – Pavement construction is ongoing place on Yokosuka base. This is just the beginning of a number of repaving projects that are to take place to better the condition of major roads on base. The following are the dates and location of the paving projects:

- **Howard Street:** Oct. 24 - April 6
- **GW Parking:** Nov. 21 - Feb. 20
- **King Street:** Feb. 7 - April 20

These dates are subject to change, depending on weather, materials, base events, etc. Please take the following actions when driving around construction sites:

- Slow down in construction sites.
- Look out and obey directions of flagmen in the construction areas. They are there to help mitigate and control traffic.
- Eveyone's patience and cooperation is greatly appreciated.
- Always practice safe driving.

Bicycle Helmets – All bicycle riders must wear an approved bicycle helmet in usable condition when entering the gates on Yokosuka base. No hard hats will be allowed for use on bicycles from the base entry point to the work centers nor from the work centers to the base exit points. Hard hats are only allowed for use by personnel after they report to the work place and their work requires use of a hard hat to perform their duties. Bicycle helmets that are found not safe must be replaced before being allowed to ride a bicycle on base. This is in accordance with CFAY instruction 5800.2G. Contact CFAY Traffic Safety at 243-7354 for more information.

自転車用ヘルメットに関するお知らせ – 横須賀基地及び関連施設に入出門する際、正規の自転車用ヘルメットを着用してください。ゲートから職場までの区間、作業用保安帽を自転車用に代用することはできませんが、勤務中に職場及び業務上作業保安帽の着用が義務付けられている区域、またはその区域を自転車で通過する場合のみ、代用可能です。自転車用ヘルメットが安全な使用状態に無い場合、適切な物と交換されるまで基地内での自転車の運転は認められません。上記違反者は横須賀基地指令書第5800.2G号により取り締まりを受けます。詳しくは243-7354、CFAY交通安全課までお問い合わせください。

BZ: I would like to thank PSSN Jackson at PSD Yokosuka for her impeccable customer service. I was dealing with numerous issues with my transfer. I was very frustrated and agitated, but due to PSSN Jackson's demeanor I regained my composure. She sat me down and explained the different options. I also learned a great deal from her. I wanted to ensure that she received at least a small piece of gratitude. Since I deal with patients, I know that we receive many complaint but little thanks. Thank you.

BZ: From the United Kingdom (U.K.), I just want to personally thank PS2 Mark D'Ippolito of PSD Yokosuka for helping me out with the set of orders he created for my wife. She was able to contact the U.K. Visa Department and they took a printed copy and immediately started processing her U.K. visa. She hasn't received her passport back yet, but it has only been a couple of weeks and they said the process takes anywhere from 2-4 weeks. I really appreciate your help, especially since I am over in the U.K. now, and my wife is so far from Yokosuka base. Also, PS1 Maria Cariaga bent over backwards to help me with an indebtedness waiver that took over three years to finally resolve. PSD Yokosuka has some superstar personel specialists working there. Thank you for your assistance and BZ.

BZ: I just want to take the time and send a BZ for PS1(SW) Maria Cariaga. Lt. Cmdr. Breksa and I stopped in at PSD to drop off AT orders for our Surgemain Sailors assigned to Puget Sound Naval Shipyard (PSNS) here in Japan Jan. 9. Our intention was to drop off the AT orders and pick them up in the morning knowing that it was almost time to secure for the day at PSD. PS1(SW) Cariaga asked us to stand by, stamped the orders, and made copies to take care of our 14 Sailors. Please send a BZ from us and thank PS1 for her professionalism and excellent customer service in PSD.