



# Employee Assistance Program & Affinity LMS with Concierge Services

**Confidential & professional assessment and referral services for employees and family members.**

## *How does the program work?*

You and family members may call toll free (800) 932-0034 to set up an appointment or speak with a counselor by phone about your situation. CNIC affiliates have up to **5 sessions** for assessment, diagnosis, referral, and short-term problem resolution. Emergency service is available 24 hours a day.

## **Additional Questions?**

Contact Human Resources or call the EAP directly at:



**1-800-932-0034**

## **What kinds of problems?**

Your company has contracted with ACI to provide Employee Assistance Program to all full-time employees and their family members. The benefit entitles each employee and family members up to **five sessions** per year to resolve short-term issues and/or provide assessment and referral for long-term issues. In addition the EAP provides a variety of Affinity Work-life Benefits including:

- \* Legal Consultation
- \* Financial Consultation
- \* Childcare Referrals
- \* Loss and grief issues
- \* Eldercare Referrals
- \* Petcare Referrals
- \* Educational Referrals.



## **Who pays for the EAP services?**

Your company has prepaid the initial assessment and limited sessions for you and family members. If further assistance is needed, you may be covered by health insurance, and if needed services are not covered by insurance, other options may be explored. The EAP provider will work closely with you to find the best recourse.

## **Concierge Services**

Concierge Services offer information and referrals, on an unlimited basis, for any type of personal convenience. Just as the concierge in a fine hotel is there to serve you, **AFFINITY** Concierge services will be there too! Information and referrals are provided in the broad category of personal service. ACI will save you and your family valuable time.

All services are **CONFIDENTIAL**

**ACI**  
A Specialty Benefits Corporation  
[www.acieap.com](http://www.acieap.com)