

Deadline nears for BBC housing survey

The Annual CEL Housing Survey time is upon NAS Meridian once again.

Family housing residents should have received their CEL Resident Satisfaction Housing Survey.

By completing and handing surveys in, residents will qualify for weekly drawings. The survey is part of a performance assessment program. Balfour Beatty Communities ranks “extremely” satisfied and “very good” a passing grade on the survey and any score that is less than this is considered unacceptable.

“We truly strive to exceed our resident’s expectations and hope that every resident enjoyed their home and the services that we provided,”

explained Penny Haldeman, Community Manager for Balfour Beatty Communities.

Once residents complete their surveys and seal them in the postage paid envelopes provided, they can simply bring it to the Balfour Beatty Communities Management Office and drop it in the authorized locked mailbox. Only CEL employees will open the returned envelopes. Survey results are completely confidential and anonymous.

“The survey allows us to see where we are succeeding and where there is room for improvement,” said Haldeman, “it’s important for residents to fill them out honestly.”

The survey deadline is Aug. 31.