

Retired Activities Office keeps retirees updated

From the Retired Activities Office

The Retired Activities Office (RAO) mission, IAW SecNav Directive 5420.1 and OPNAVInst 1720.3E, is to provide assistance and informational services to all military retirees, their family members, dependents and survivors, and active military contemplating retirement.

The NAS Jacksonville RAO is located in the Fleet and Family Support Center on the corner of Enterprise Avenue and Child Street across from the Post Office and Navy Exchange. It serves all North Florida area military retirees and their families.

RAO provides direct assistance and counseling on current retiree related information matters. In some cases, RAO will direct a client to the appropriate agency or other resource to resolve a retiree's issue.

RAO works in cooperation with all on station service providers, as well as those at NS Mayport and NSB Kings Bay, Navy Marine Corps Relief Society, USO and City of Jacksonville Veterans Services.

The office is open with volunteer representatives from 10 a.m. – 2 p.m. during the week and 1-4 p.m. on Wednesdays. Appointments are not required, but can be made by calling 542-5790. Walk-ins are welcomed.