

Atsugi Leaders come together for Base Improvement

Story by: Mass Communication Specialist 3rd Class Justin Smelley

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Naval Air Facility Atsugi, Japan – Commanding officers and department heads from around Naval Air Facility (NAF) Atsugi and Carrier Air Wing (CVW) FIVE attended a forum to review the Senior Level Customer Survey (SLCS) outcome at the Officer's club on Jan. 28.

The forum covered concerns that came out of the most recent survey on base. Briefs and discussions took place on ways to improve issues. They went over services such as Information Technologies, on and off base housing, building maintenance and even upcoming events for the year.

“It was a way to make sure that the tenant commands know that we are involved,” said Capt. Eric Gardner, commanding officer of NAF Atsugi. “Especially for those that are gone for six months and don't know a lot of the things that were going on [around] the base.”

“This was a chance to introduce them to things that we're doing and the things we are planning on doing and answer any of their questions or see if they have any better ideas,” said Gardner.

The officers and department heads discussed many of the issues that came up in the survey. They also discussed solutions or alternate ways of dealing with certain problems.

“I thought it was put on well and there was a lot of good information,” said Chief Warrant Officer Joseph Scala, officer in charge of Carrier Air Wing Detachment. “I think it brought some things to light that, as a base, we can all work on.”

“We wanted to show all the department heads, command leadership and base leadership that we're in it to support them,” said Gardner. “Anything they need or anything their sailors need, let us know and we're here to help.”

The SLCS is conducted twice a year by Commander Naval Installations Command (CNIC) to measure the overall satisfaction of the tenant commands on base about the installations provided services.



110128-N-2858S-047 ATSUGI, Japan (Jan.28, 2011) Capt. Eric Gardner, commanding officer of Naval Air Facility (NAF) Atsugi, speaks about the Senior Level Customer Survey (SLCS) during a forum with all the leaders of NAF Atsugi and Carrier Air Wing FIVE at the officers club on base. The SLCS measures the overall satisfaction of services provided on base. (U.S. Navy photo by Mass Communications Specialist 3rd Class Justin Smelley/Released)