

Meet NSA Panama City Incoming Ombudsman

By Culinary Specialist 2nd Class Alexandra Skalicky | NSA Panama City Public Affairs

PANAMA CITY, FL – Naval Support Activity Panama City recognizes Ombudsman Appreciation Day by spotlighting incoming command Ombudsman Logan McDonald.

“I volunteered to be more involved and learn more about the Navy, the families and the whole Navy life,” Ombudsman Logan McDonald remarked.

With roots from central North Carolina, Logan has firsthand experience dealing with inclement weather, which could be beneficial to Sailors and their families in Northwest Florida Panhandle who face the Atlantic hurricane season annually.

“I can be very personable with people ... I grew up in North Carolina experiencing hurricanes so I know how to help people in that aspect,” Logan said.

Recently, she was selected as the command’s Ombudsman by NSA Panama City Commanding Officer Cmdr. Keith Foster. Given that she’s been a Navy spouse for the past two years, she’s equipped with assisting spouses and their families. As the liaison, Logan will direct base personnel to support services and disseminate communication between leadership and families.

“Help people with the transition from (a) civilian lifestyle ...” Logan added. “Being a military spouse, it’s a lot of hurry up and wait because you have to do what your spouses (are) doing because it’s their orders ... If there’s something going on around the base for families or something that a spouse (raises as a concern), I can speak to Senior Chief or (another leader) to make that known.”

In early October, she will officially assume the position. Logan will be available 24/7 to help guide families to any resources they may need.

“It’s important to keep everybody involved and keep ... communication (open) and (it’s important to have) the confidence in someone that will get it done for you if you don’t know what to do,” Logan said.

The Ombudsman Program was first created in 1970 by Admiral E. R. Zumwalt JR. The program was developed to improve communication between commands and Sailors and their families. In 2006, the Ombudsman Program became a requirement for all commands.