

TRAFFIC EMERGENCY SERVICE:

Should your vehicle breakdown or you have a disabling incident, you will want to get your vehicle towed to the Support Site or your local mechanic. The cost of towing a vehicle off the Autostrade starts at 100 euro and then you may be charged anywhere from 1 to 5 euro per kilometer after that. If you have towing with your insurance coverage you can be reimbursed up to 225 Dollars which depending on the current exchange rate may only cover the trip off the Autostrade, plus you must pay the full charge up front and then get reimbursed. If you have AAA it may or may not be accepted depending on the towing company. Italy offers Auto Club of Italy (ACI) which is similar to AAA, they have two programs for automobiles and one for motorcycles, go to www.aci.it for information.

Should you break down on the road each occupant that exits the vehicle must put on a safety vest Green or Orange in color with Retro Reflective Tape, these can be purchased at auto part stores, gas stations, the Auto Port on the base or the Base Exchange. The Fine for not wearing the vest is more than the cost of purchasing one per seat for your vehicle. You will also have to put out a warning triangle to inform approaching drivers of your disabled vehicle. The triangle must be no closer than 200 meters on the highway or 50 meters in city areas, both the triangles and the vest are to be stored in the passenger compartment not in the trunk space.

On the highways you will find emergency call boxes to contact police, Fire, Ambulance, though most operators only speak Italian picking up the receiver will alert them to your location and at a minimum they will dispatch the police if they cannot communicate with you. You may also contact 118 for emergency service's from your cell phone or 112 for the central police station. During Indoctrination you will be given a card with Naples Area Contact Numbers, one of which is the Non-Emergency Dispatch Operator on the base, they can put you in contact with an English-Italian speaking Investigator who is on call 24/7.