DEPARTMENT OF THE NAVY
U.S. NAVAL SUPPORT ACTIVITY
PSC 817 BOX 1
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NAVSUPPACT NAPLES SUPPORT POLICY STATEMENT FOR MEMBERS AND THEIR FAMILIES

At NSA Naples, we recognize that our people, including family members, are our greatest asset. It is the duty of every NSA leader to support our personnel in their personal and professional development and to ensure that they receive assistance in times of need.

Our installation has numerous resources available to help personnel when facing difficult situations. These resources include the Fleet and Family Support Center, U.S. Naval Hospital, Naval Legal Service Office, Navy and Marine Corps Relief Society, and many more. It is the responsibility of every Department Head and leader to be familiar with these resources and to encourage personnel to utilize them when appropriate.

It is essential that the chain of command is made aware of problems as they occur. In our challenging overseas environment, it is sometimes difficult to ensure that our people are receiving the care that they need. The chain of command must be utilized to ensure that the proper level of scrutiny is given to every issue.

In some cases, our personnel, or a member of the family, maybe unable to receive the care they need at NSA, Naples, Italy. In any instance where there is a possibility of an Overseas Screening Deficiency Report, an Early Return Request, a MEDEVAC, a Red Cross Message, a serious health issue or any other emergent situation requiring one of our personnel or their family member to leave NSA, Naples, Italy, the Chain of Command immediately must be made aware and the Commanding Officer must be notified. When the health and welfare of our sailors, civilians or dependants is at risk, we must act to overcome obstacles that may jeopardize the care they need. We are our sailors advocates and it is our duty to ensure they receive timely care and assistance.

This policy shall be posted on all official bulletin boards.

C. S. GRAY