



OMBUDSMAN

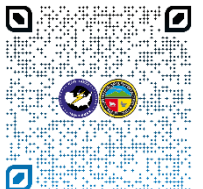
Navy Family Ombudsman Program

US Naval Support Activity

Naples, Italy

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ROLE OF THE OMBUDSMAN

- **Information and Referral Specialist-**
Helping you find the resources you and your family need.
- **Communication Link** – The official liaison between the command and families. We use email, newsletters, social media and phone.
- **Who can we assist?**
 - **Everyone: military, civilian, contractor**

HOW WE CAN ASSIST?

- **Employment Resources**
- **Information on events, benefits, recreational opportunities**
- **Educational resources and opportunities**
- **Referrals for childcare, counseling, resources and more**
- **Deployment readiness and support**
- **Info on Community and Military Resources**
- **Grievance resolution and arbitration**
- **Tips for Navy-life success**
- **Command Information**
- **And much, much more!**



WHAT WE CAN'T DO!

- **Provide childcare**
- **Transport people**
- **Lend money**
- **Allow people to stay at our homes**
- **Move you or your family**



CODE OF ETHICS

The Navy Family Command Ombudsman shall:

- Support the Command mission
- Work within the Chain of Command
- Maintain Confidentiality
- Maintain the highest standards of professionalism

CONFIDENTIALITY

We are bound by professionalism and confidentiality. All of your concerns are covered by a privacy act unless they fall under the category of one of our reportables



MANDATORY REPORTABLES

- Child Abuse or Neglect
- Spouse Abuse
- Potential or Attempted Suicide
- Potential Homicidal Behavior, Violence, or Life Endangering Situations
- Sexual Assault

HOW TO CONTACT YOUR OMBUDSMAN

- Use the QR code to find your Command's Ombudsman and request to join their Email Distro Listing and Social Media page.

