NEXCOM Announces NEX Holiday Season Return Policy

In order to accommodate customers making post-holiday gift returns, all NEX locations will accept returns through Jan. 26, 2019. This extended holiday return policy applies to original purchases made between Oct. 24 – Dec. 24, 2018, at any NEX or through myNavyExchange.com. Customers are asked to include any packaging material along with the receipt when making a return. Any returns without a receipt will be placed on a NEX Gift Card.

AppleCare/AppleCare+ Protection Plans are returnable within 60 days of purchase. Requests for returns of these protection plans after 60 days will be referred to Apple for a pro-rated refund for the days remaining on the plan.

A great gift idea this holiday season that won’t need to be returned is a NEX Gift Card. It can be used just like cash for most merchandise and service purchases at any NEX or at myNavyExchange.com. NEX Gift Cards can be purchased in varying dollar amounts and have no fees or expiration date.

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About NEXCOM
The Navy Exchange Service Command (NEXCOM) oversees 100 Navy Exchange (NEX) facilities and nearly 300 stores worldwide, 39 Navy Lodges, the Ships Store Program, the Uniform Program Management Office, the Navy Clothing and Textile Research Facility and the Telecommunications Program Office. NEXCOM’s parent command is the Naval Supply Systems Command. NEXCOM’s mission is to provide authorized customers quality goods and services at a savings and to support Navy quality of life programs for active duty military, retirees, reservists and their families. NEXs and Navy Lodges operate primarily as a non-appropriated fund (NAF) business instrumentality. NEX revenues generated are used to support Navy Morale, Welfare, and Recreation (MWR) programs. Since 1946, NEXCOM has given $3.6 billion to Navy MWR quality of life programs. Shop online at myNavyExchange.com.