

Base and Community Resource Guide



Meeting Your Needs. At Home. At Sea.

Fleet and Family Support Center, Building 30
Naval Construction Battalion Center, Gulfport, MS

(228) 871-3000, DSN: 868-3000
1-800-342-3525

Fax: Commercial (228) 871-3610, DSN 868-3610

Lakeside Office, Pascagoula: (228) 938-6868
Stennis Space Center Office: (228) 813-4070, DSN 823

Quick Reference List

Base & Community Emergency Phone Numbers

Any On-Base Emergency	871-2222/2333
Ambulance/Police if on base	911(from cell phone only)
Ambulance/Police if off base:	911
American Red Cross MS Gulf Coast Chapter	896-4511
Armed Forces Emergency Service Center	877-272-7337
Dept of Human Services	897-5600
Dept of Children's Services	897-5790
Gulf Coast Women's Center for Nonviolence (Sexual Assault, Violence in the Home)	435-1968

Alphabetical Base Phone Listings

Automobile Passes/Decals	871-2470
Base Information	871-2555
Billeting (Enlisted/Officers Quarters)	871-2505
Chapel	871-2454
Child Development Center/Child Development Homes	871-2323
Commissary	871-2039
Dental Clinic	871-2605/2606

Employment Opportunities:

Job Search Assistance	871-3000
Navy Exchange Jobs	863-9309
Commissary Jobs	871-3378
Application on Line	www.commissaries.com
Morale, Welfare, and Rec.	871-2119/4MWR
WIN Job Center	539-6800

Exceptional Family Member Program (Branch Medical Clinic)	871-2808
Housing Office/Housing Referral	871-2586
Household Goods/Personal Property/DITY Moves	871-3000
ID Card/DEERS	871-2322

Medical

Clinic Appt. Line (CBC)	877-879-1621
TRICARE Benefits Sign-Up	871-2821
TRICARE Appt. Line (Keesler)	800-700-8603
TRICARE Mental Health Appt. Line	800-700-8646

<u>Morale, Welfare and Recreation Department</u>	871-4MWR
Aerobics Classes	871-2668
Auto Hobby Shop	871-2804
Gym	871-2668
Outdoor Rec. Center	871-2696
Pine Bayou Golf Course	871-2494
Smith Theater/Movies	871-2468
Swimming Pool	871-2768
Tickets and Tours	871-3410
Youth Center	871-2251

Navy College Program 871-2785

Navy Exchange:

Auto Port	864-5527
Barber Shop	871-2350
Beauty Shop	863-4820
Dry Cleaners	868-6069
Mini-Mart Gas Station	863-4506
Personalized Services./Flowers	864-6877
Retail Store	864-1514
Navy Lodge	864-3101

Navy Federal Credit Union	871-4000
Navy Legal Services Office	871-2620
Navy-Marine Corps Relief Society Thrift Store	871-2610
Ombudsman List	871-2581/3000
Quarterdeck (CBC)	871-2555
Retired Activities Office	871-2581/3000
Seabee Museum/Gift Shop	871-3619
United Concordia Dental Sign Up	800-866-8499

Helpful Web Sites

American National Red Cross, www.redcross.org
 Navy-Marine Corps Relief Society, www.nmcrs.org
 Navy Family Information, www.lifelines2000.org and www.cbcgulfport.navy.mil and
<http://www.militaryhomefront.dod.mil/>
 MS State Employment Service, www.mesc.state.ms.us and <http://mdes.ms.gov> and
www.usajobs.com
 TRICARE, <http://www.tricare.osd.mil/>
 Dental, www.tricare dental program.com
 Military One Source, www.militaryonesource.com

State of Mississippi, www.mississippi.gov
Gulf Coast Convention and Visitor's Bureau, www.gulfcoast.org

Resources
All Area Codes are (228) Unless Otherwise Noted

ALLOTMENTS, DIRECT DEPOSIT SYSTEM (DDS)

The following resources will provide more information about allotments, including how to set up or discontinue an allotment.

Defense Finance and Accounting Service MILPAY/DFAS.....	888-332-7411
Personnel Support Detachment (NCBC Gulfport).....	871-2753
Keesler Air Force Base Payroll Office.....	377-7272

ANGER MANAGEMENT

Fleet and Family Support Centers provide education/skill-building workshops on anger management for active duty personnel and their families.

Naval Construction Battalion Center FFSC.....	871-3000
Keesler Air Force Base	
Airman & Family Readiness Center.....	377-2179
Life Skills Center.....	377-6216
Naval Station Pascagoula.....	761-2096
Naval Support Activity, New Orleans FFSC.....	504-678-2647

ADOPTION

The Department of Human Services handles public adoptions in Mississippi. Navy Legal Services Office will also assist with legal questions, and review paperwork dealing with adoption.

Department of Human Services.....	897-5600
Catholic Social Services.....	702-2100
Navy Legal Service Office.....	871-2620

CHILD ABUSE

Department Of Human Services, Children's Services.....	897-5790
Harrison County Family Court, Youth Court.....	865-7000
Center for Prevention of Child Abuse.....	868-8686
Families First Resource Center, Harrison County.....	868-9586
Families First Resource Center, Hancock County.....	463-0000
MS Children's Advocacy Center.....	601-969-7111
Child Help USA Hotline.....	800-422-4453
State Crisis Center for Family Services.....	800-243-4944

CHILD CARE

Parents looking for childcare may need assistance in the search for quality care. Community childcare centers and in-home resources can be located in the phone book or newspaper. The following services offer childcare or assistance in the search for quality care.

Military Child Development Centers

Naval Construction Battalion Center.....	871-2323
Keesler Air Force Base.....	377-2211

CONSUMER COMPLAINTS

These agencies maintain consumer files on local businesses, conduct investigations, and offer educational workshops for consumers. Navy Legal Service Office will also help in resolving consumer complaints.

Better Business Bureau of Mississippi.....	800-987-8280
MS Attorney General's Office of Consumer Complaints.....	601-359-4230

COUNSELING

These agencies can help individuals access counseling services.

Chaplain Duty Offices

Naval Construction Battalion Center.....	871-2454
Nights/Weekends (via OOD).....	871-2555
Keesler Air Force Base.....	377-4859
Nights/Weekends (via Command Post).....	377-3040
Naval Station Pascagoula.....	761-2010
Nights/Weekends (via Security).....	761-2020
Naval Support Activity, New Orleans.....	504-678-2244
Nights/Weekends (No Operator, Naval telephone switch).....	504-678-2655/5011
Harrison County Dept. of Family & Children's Services.....	897-5790
Gulf Coast Family Counseling Agency.....	875-6113
Gulf Coast Community Action Agency.....	896-1409
Gulf Coast Mental Health Center.....	863-1132
Mental Health Association of MS.....	864-6274
Gulf Oaks Psychological Services.....	388-0694
First United Methodist for Divorce and Grief Counseling.....	863-0047
Family Support Centers	
Naval Construction Battalion Center.....	871-3000
Stennis Space Center.....	813-4070
Keesler Air Force Base.....	377-2179
Naval Station Pascagoula.....	761-2096
Naval Support Activity, New Orleans.....	504-678-2647

CREDIT REPORTING AGENCIES

Credit reporting agencies are clearinghouses for credit information on businesses and individuals. They sell credit history to creditors and individuals. Individuals can obtain their own personal credit history from these agencies.

Equifax Credit Information Services, Atlanta, GA.....	800-685-1111
Experian, Allen, TX.....	888-397-3742
TransUnion LLC, Chester, PA.....	800-916-8800

For no-cost annual credit *report* (not credit score), go to www.annualcreditreport.com

DEFENSE ENROLLMENT ELIGIBILITY REPORTING SYSTEM (DEERS)

A computerized information service used to verify enrollment and confirm eligibility for those individuals entitled to uniformed services benefits.

Beneficiary Telephone Center.....	800-538-9552
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DENTAL INFORMATION

For a monthly premium, United Concordia Companies, Inc. (UCCI) will cover basic dental care for the spouses and children of active duty members. To enroll family members may contact your PSD. The following clinics see primarily active duty personnel, but appointments on a “space available” basis can be made for eligible family members, for emergencies and overseas screening.

Naval Construction Battalion Center Dental Clinic.....	871-2605
Keesler Air Force Base Dental.....	377-4510
United Concordia Companies, Inc. (UCCI).....	800-866-8499

EDUCATIONAL (ALSO SEE "SCHOLARSHIP INFORMATION")

The following offices of local colleges and universities provide information on degree programs and individual classes. Navy Campus is available to military personnel to assist them with questions about continuing education programs.

Navy Campus.....	871-2785
MS Gulf Coast Community Colleges.....	896-3355
University of Southern Mississippi.....	865-4500
William Carey University.....	897-7100

EMPLOYMENT

The Career Development Resource Center at Fleet & Family Support offers transitioning military personnel, retirees, and their family members access to state and federal employment information, as

well as job search skill development, counseling, and support. The WIN Job Center provides listings of state and local full- and part-time job opportunities.

Navy Fleet & Family Support Center (Family Employment Readiness Program).....	871-3000
WIN Job Center.....	539-6800
MWR Job Hotline.....	871-2538
Good Will/Good Works (GED & Employment).....	863-2323

EXCEPTIONAL FAMILY MEMBER/PERSON WITH DISABILITIES

Information about the Exceptional Family Member Program (EFMP) is available from the Base Medical Centers and Fleet & Family Support Centers. The Social Security Administration can provide information about eligibility and benefits for your exceptional family member. Other resources can provide information and referral.

Branch Medical, NCBC Gulfport.....	871-2810
Keesler Medical Center.....	377-1110
De L'Epee Deaf Center.....	897-2280
Coast Transit Authority (transport for disabled).....	896-8080
Employment for Adults with Disabilities, Gulf Coast Industries.....	868-2072
Goodwill Industries.....	863-2323
Association for Retarded Citizens of the Gulf Coast (ARC).....	868-9755
Harrison County Child Development (for special needs kids).....	863-0583
MS Dept of Rehab. Services.....	897-7601
Autism Society of America.....	588-3016
Easter Seal Rehabilitation Center.....	435-4505
Epilepsy Foundation of South MS.....	601-362-2761
Hearing and Balance Center.....	863-6592
March of Dimes.....	896-0886

FAMILY ADVOCACY PROGRAM

The Navy Family Advocacy Program is designed to address prevention, identification, treatment, follow-up, and reporting of child abuse, neglect, and spouse abuse. SECNAV INSTRUCTION 1752.3A requires all military agencies, departments, and individuals to report known or suspected child or spouse abuse. Commands are required to have an officer or senior enlisted member designated as the unit point of contact for Family Advocacy case referrals and liaison for monitoring cases. Military and civilian agencies are available for Command consultation and Command briefs on the Family Advocacy Program.

Military Family Advocacy

Naval Construction Battalion Center.....	871-3000
Keesler Air Force Base.....	377-7006
Naval Station Pascagoula.....	761-2096
Naval Support Activity, New Orleans.....	504-678-2391

FINANCIAL ASSISTANCE FOR EMERGENCIES

These organizations will assist families with emergency loans for food, shelter, clothing, and transportation.

Navy Marine Corps Relief Society.....871-2610
Airman & Family Readiness Center.....377-2179
American Red Cross.....896-4511

FINANCIAL/DEBT MANAGEMENT COUNSELING

The first resource used for short-term counseling should be a trained Command Financial Specialist. If not available, or if a consultation is required, the Fleet & Family Support Center and/or the Navy Marine Corps Relief Society can provide this service.

Military Budget/Financial/Debt Management Counseling

Navy Fleet & Family Support Center Gulfport.....871-3000
Navy Fleet & Family Support Center Stennis Satellite.....813-4070
Navy Marine Corps Relief Society.....871-2610
Airman & Family Readiness Center.....377-2179

Long Term Debt Management

Consumer Credit Counseling Services

Biloxi.....388-9408
Slidell, LA.....888-641-4159

FLEET AND FAMILY SUPPORT CENTER, BUILDING 30, CBC..... 871-3000
FLEET AND FAMILY SUPPORT CENTER SATELLITE, BLDG 1210 ROOM 147A.....813-4070

The Fleet and Family Support Center (FFSC) offers a variety of "quality of life" services for military personnel, retirees and their families at no cost to the customer. These include the following: job search assistance, transition assistance for those leaving the military, financial counseling, relocation assistance, Sexual Assault Victim Intervention program, Family Advocacy Program, Information and Referral, Professional Counseling, New Parent Support, Domestic Violence Victim Advocacy, deployment support, and Post-Traumatic stress assistance. Post-Hurricane Katrina Case Management assistance is also available.

FOOD (EMERGENCY)

The following agencies will assist with emergency food to meet basic needs.

Navy Marine Corps Relief Society.....871-2610
American Red Cross.....896-4511
Back Bay Mission (backbaymission.com).....432-0301
Gulfport Salvation Army.....822-0075
Burton Memorial United Methodist Church.....863-3337

Gulf Coast Community Action Agency.....	868-4155
Catholic Social Services/Morning Star.....	864-4222
Gulf Coast Rescue Mission.....	388-3884
Food Stamps	
Department of Human Services.....	897-5600
Family Supplemental Subsistence Allowance.....	871-3000
Women, Infants, and Children (WIC)	
Gulfport Health Department.....	863-1036
D'Iberville WIC Office.....	396-5197

HOSPICE CARE

These agencies are supportive to individuals in need of long term care due to critical/chronic illness. Contact appropriate agency for more information.

Quality Home Health & Hospice.....	374-4434
Hospice.....	452-4301
So. MS HomeCare and Hospice Deaconess Home Health.....	539-3636
Fisher House.....	377-8264
Bereavement Support –Memorial Hospital Gulfport.(MHG).....	867-4160
Compassionate Friends (MHG.....	875-5654
Community Hospice of Biloxi.....	396-5751

HOUSING (EMERGENCY ASSISTANCE)

The following agencies may be able to assist with referrals to low- income housing, and/or provide emergency housing assistance.

American Red Cross.....	896-4511
Biloxi Housing Authority.....	374-7771
Gulf Coast Rescue Mission.....	388-3884
Habitat for Humanity.....	374-4946
Interfaith Hospitality Network.....	432-7947
Long Beach Housing Authority.....	863-8256
Mississippi Regional Housing Authority.....	863-6272
Salvation Army.....	374-8301
Gulf Coast Community Action Agency.....	868-4155

LEGAL SERVICES

These resources will provide assistance with legal matters such as reviewing contracts. For processing letters of indebtedness (according to MILPERSMAN 7000-020) your first point of contact would be your Command Financial Specialist (CFS). If your command does not have a CFS, contact your Command Legal Officer.

Navy Legal Services Office.....	871-2620
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MEDICAL FACILITIES (FAMILY MEMBERS ONLY)

These military clinics will see family members with an appointment. The pharmacies will serve both active duty and those individuals entitled to medical benefits.

Navy Construction Battalion Center Medical Clinic.....871-2810
Keesler Air Force Base Medical Center.....377-6550

MENTAL HEALTH RESOURCES

TRICARE will assist active duty members and their families in getting connected with long-term mental health care providers. On a short-term basis, Family Support Centers will provide services.

Navy Fleet and Family Support Center.....871-3000
Air Force Family Support Center.....377-2179

Community Mental Health Groups
Divorce Recovery (First United Methodist Church).....863-0047

NAVY-MARINE CORPS RELIEF SOCIETY.....871-2610

In some circumstances, NMCRS can provide short-term financial assistance, often via a no-interest loan. NMCRS also offers the "Budgeting for Baby" class.

NEW PARENT SUPPORT

Navy Fleet & Family Support Center.....871-3000
Navy Marine Corps Relief Society.....871-2610
Keesler Air Force Base.....377-6007

OMBUDSMAN PROGRAM

The Navy Family Ombudsman Program was created in 1970 as a direct, official link between command and families. The Ombudsman serves as a liaison between the Commanding Officer and the families, and is available to provide information and assistance to family members. Your local Fleet and Family Support Center maintains current rosters of all ombudsmen assigned in the Mississippi Gulf Coast area.

Navy Fleet & Family Support Center.....871-3000

PATERNITY AND CHILD SUPPORT/FINANCIAL NONSUPPORT OF DEPENDENTS

MILPERSMAN 1754-030 sets the guidelines for nonsupport and paternity policy. Navy Legal Services Office can advise in these matters.

Navy Legal Services Office.....	871-2620
Child Support Enforcement, Harrison County.....	897-5791

PARENTING RESOURCES

For information or programs designed to enhance parenting skills, contact the following organizations.

Broken Rainbow (for children of divorce).....	863-0047
Gulf Pines Girl Scout Council.....	864-7215
Boy Scouts of America (Hattiesburg).....	601-582-2326
Harrison County 4H Club.....	865-4227
Center for Prevention of Child Abuse.....	868-8686
Youth Activity Centers	
Naval Construction Battalion Center.....	871-2251
Keesler Air Force Base.....	377-2826

PUBLIC SCHOOL INFORMATION

To enroll your child in Mississippi Public Schools, you must present a "Compliance Card." Take your child's shot records to the County Health Department (228-863-1036), a community physician, or the CBC Branch Medical Clinic Immunizations Section (228-871-2810, then press 5) to obtain a Compliance Card.

Harrison County School District

- Biloxi School District, www.biloxischools.net
- Gulfport School District, www.gulfportschools.k12.ms.us
- Harrison County School District, www.harrison.k12.ms.us
- Long Beach School District, www.lbsd.k12.ms.us
- Pass Christian School District, www.pc.k12.ms.us

Hancock County School District

- Bay St. Louis and Waveland District, www.bwsd.org
- Hancock County School District, www.hancock.k12.ms.us

Jackson County School District

- Gautier and Pascagoula School District, <http://psd.k12.ms.us>
- Ocean Springs School District, www.ossd.k12.ms.us
- Jackson County School District, www.jcsd.k12.ms.us

Pearl River County

- Pearl River County District, www.prc.k12.ms.us
- Picayune School District, (601) 798-3230
- Poplarville School District, www.poplarvilleschools.org

Slidell, Louisiana

For information on Slidell Public Schools, call the Slidell Annex at (985) 646-4917.

RELOCATION ASSISTANCE

Fleet and Family Support Centers and other base agencies offer services to assist mobile military families entering or leaving the Mississippi Gulf Coast area. Active duty personnel and their family members are encouraged to take advantage of the Relocation Assistance Program (at Fleet & Family Support), which provides services and resources to assist military members and their families in all aspects of relocation.

Information on all military bases worldwide such as housing rates, cost of living, schools, taxes, employment, unique area information, and much more are available from Fleet & Family Support as well.

Navy Fleet & Family Support Center.....	871-3000
Navy Housing Office.....	871-2586
Navy Lodge.....	864-3101
Personal Property Shipping Office.....	871-3000

RETIREE ASSISTANCE

The Retired Activities Office (RAO) staff provide assistance in preparing claims for unpaid compensation, the Survivor's Benefit Plan, all types of Government Life Insurance, death benefits, problems with annuity pay, former spouse claims and benefits, health care issues, retiree casualty assistance, military records, Dual Compensation Act, benefits for family members, and other veterans benefits. Retiree seminars are held each year to bring retirees up-to-date on current issues. The RAO encourages volunteerism and also provides referrals to other agencies and service organizations.

Naval Construction Battalion Center RAO.....	871-3000
Keesler Air Force Base RAO.....	377-3871

SCHOLARSHIP INFORMATION

More information and assistance about scholarships and financial aid are available through the Financial Counselors at the Fleet and Family Service Centers. (Contact the Navy College 228-871-2785)

<http://aid.military.com/scholarship/search-for-scholarships.dod>

<http://www.militaryscholar.org>

<http://www.fisherhouse.org/programs/scholarships.html>

<http://www.finaid.org>

<http://www.ed.gov>

www.nmcrcs.org/education

www.collegeispossible.org

VA educational benefits: www.gibill.va.gov

SEXUAL ASSAULT

The following agencies provide supportive assistance, advocacy, and counseling to rape victims and their families. Professional workshops, consultations, and child sexual abuse prevention workshops are also available.

Harrison County Dept of Human Services.....897-5790
Navy Fleet & Family Support Center, SAVI871-3000

SINGLE PARENT RESOURCES

Parents looking for support services, education, consultation, counseling, recreational, or social services may contact all of the above, plus the following agencies. Navy Legal Services will also provide assistance with nonsupport and paternity issues of single parents.

Big Brothers/Big Sisters..... 865-1905
Boys & Girls Club.....374-2330
MS Gulf Coast YMCA.....864-1223
Child Support Services.....897-5791
Navy Legal Service Offices.....871-2620

SPOUSE ABUSE/DOMESTIC VIOLENCE

Gulf Coast Women’s Center Prevention of Violence..... 800-800-1396
Or.....436-3809
Gulf Coast Women’s Center for Nonviolence (24 hour).....435-1968
Adult Protective Services.....800-222-8000
Mississippi Victim Assistance, Attorney General’s Office.....601-359-6766
Public Safety.....601-359-7880
State Crime Victim Compensation Program.....800-829-6766
National Domestic Violence Hotline.....800-799-SAFE
Office of Victims of Crimes.....202-307-5983

STRESS MANAGEMENT

The following organizations provide educational presentations or workshops.

Community Support Centers

Naval Construction Battalion Center, FFSC.....871-3000
Keesler Air Force Base, AFRC.....377-6216
Naval Support Activity, New Orleans, FFSC.....504-678-2647

SUICIDE

Military and community support is available to help a service member or family member through the moment of crisis. Help with ongoing concerns can be obtained through Fleet & Family Support Centers or your local Chaplain's office. (continued next page)

Community Support Centers

Naval Construction Battalion Center.....	871-3000
Keesler Air Force Base.....	377-6216
Naval Station Pascagoula.....	761-2096
Naval Support Activity, New Orleans.....	504-678-2647

Chaplain Duty Offices

Naval Construction Battalion Center.....	871-2581
Nights/Weekends (via OOD).....	871-2555
Keesler Air Force Base.....	377-4859
Nights/Weekends (via Security).....	377-3040
Naval Station Pascagoula.....	761-2010
Nights/Weekends (via Security).....	761-2020
Naval Support Activity, New Orleans.....	504-678-2244
Nights/Weekends (via OOD).....	504-678-2655

SUBSTANCE ABUSE (ACTIVE DUTY)

The following resource provides information and referral to active duty personnel for outpatient/inpatient assistance with alcohol and drug abuse. Referrals are made through the command DAPA.

Substance Abuse Rehabilitation Program (SARP, formerly known as ATF).....	871-2256
For other Addictions and for Family Members	
Gamblers Anonymous.....	864-0442

TRICARE QUESTIONS

Health Benefits Advisors (HBA) is a group of individuals able to answer questions about TRICARE benefits and they are available at the following locations.

Branch Medical Naval Construction Battalion Center.....	871-2821
TRICARE Information Center.....	800-444-5445/877-363-6337
www.tricare.osd.mil	

VOLUNTEER OPPORTUNITIES

Many volunteer opportunities are available on base, in the community, and in the local school systems. Volunteering can add valuable experience to one's resume! Call Paula Ingram at Fleet and Family Support Center, 871-3000, for more information.

To Volunteer to work with youth on base:
To Volunteer for Navy-Marine Corps Relief
Society (can pay mileage and child care)

Youth Center, 871-2251
871-2610