

Naval Base Ventura County Information for driver-partners

Naval Base Ventura County (NBVC) allows eligible driver-partners to make pickups and drop-offs at their naval bases in Ventura County. Learn how you can start accessing the bases to cash in on the action.

Gaining access to NBVC

NBVC requirements for Rideshare driver-partners

In order to drive on NBVC Point Mugu and Port Hueneme, driver-partners must complete NBVC's background check procedure:

1. Fill out the required SECNAV 5512/1 Form by visiting the NBVC Visitor Control Center or by downloading at <https://www.military.com/base-guide/naval-base-ventura-county>
2. Send your completed SECNAV form directly to NBVC by emailing it to Mugu_nbvc_pass_id@navy.mil (Spaces include underscore) and provide "RIDESHARE" in the subject line of the email.
3. Upon notification of a favorable background check, visit the NBVC Visitor Control Center to be fingerprinted and complete the process. Please note

that wait times at the center may be anywhere from 15 minutes to an hour. NBVC will issue each driver-partner a base access badge upon completion of the process.

4. Upload your DBIDS (Defense Biometric Identification System) card to your Uber Driver app. Please do not submit any military IDs.

Driver-partners may also fill out the SECNAV form and complete steps 1-3 by visiting the NBVC Visitor Control Center Monday through Friday, 6:45am — 2::45pm.

Naval Base Ventura County Visitor Control Center

Building 1183 S Ventura Road

Port Hueneme, CA 93041

NBVC requires base access to be renewed annually through this procedure. Uber does not collect any of the data that driver-partners provide to NBVC during NBVC's background check and access approval process. Uber is not involved in NBVC's decision whether or not to grant access to the base. If approved, NBVC will provide Uber with your name and phone number in order for Uber to turn on your access to NBVC in the app. NBVC reserves the right to revoke access as it deems necessary.

Driving at NBVC

How pickups and drop-offs work at NBVC

Driver-partner access to NBVC is granted only when actively requested by Navy personnel on base or when a rider with Navy access credentials has requested to be dropped off on base.

NBVC requires driver-partners to show their Uber Driver app and naval base access pass upon entry.

Frequently asked questions

1. I already have a military/civilian ID, do I still need to go to the Visitor Control Center?
 - o Yes, all driver-partners must go through the same process to get a DBIDS pass in order to pick up and drop off riders.
2. Which bases do I have access to as an Uber driver-partner?
 - o Base Access includes Naval Base Ventura County at Point Mugu and Port Hueneme.
3. I am having trouble downloading the form, what other options are there to send it in prior to my visit to the Visitor Control Center?

- You may print the form or pick one up from the NBVC VCC, fill it in manually, and send the file to the email listed above. You may also send a high-quality picture from your smartphone.

4. How long does the process take? (See scenarios below)

- Scenario 1: SECNAV form filled out and sent to the Navy 24 to 48 hours prior to Visitor Control Center visit: Plan to spend about 15 minutes to an hour receiving your Uber DBIDS pass.
- Scenario 2: SECNAV form filled out during visit to Visitor Control Center: Plan to spend about 45 minutes to 2 hours receiving your Uber DBIDS pass.

5. How do I know if my Uber account is set up to receive requests to and from base?

- All partners with an active DBIDS commercial access card uploaded to their Uber Driver app will have access to Naval Base Ventura County.

6. How much does it cost to get a DBIDS card?

- The process is free for driver-partners with an active Uber Driver app.