Family Housing and Local Information About NSB New London

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

Common Navy Housing Terms

Housing Service Center (HSC) is the Service member's government advocate for providing assistance for any type of housing: rental or purchase, on-base or off-base, community, government and Public/Private Venture (PPV) at any installation worldwide.

Fleet and Family Support Center (FFSC) supports individual and family readiness through a full array of services and resources which help Navy families to be resilient, well-informed and adaptable to the Navy environment. The Naval Submarine Base New London serves active duty members, retired personnel and family members with programs and services to enhance their quality of life.

Public/Private Venture (PPV) housing is also referred to as privatized housing in the Navy. We have partnered with Balfour Beatty Communities (BBC) to offer you and your family outstanding on- base housing choices. PPV housing at Naval Submarine Base New London is owned by BBC and governed by a business agreement in which the Navy has limited rights and responsibilities. BBC is entirely responsible for the construction, renovation, maintenance and day-to-day management of the housing. PPV housing may be located on or off government property and in most cases will be former military housing.

Community Housing is any housing that a Sailor may choose that is not PPV or government operated. This is housing outside of the base that is privately owned and operated.
This can include apartment complexes and single family homes for rent.

Housing Early Application Tool (HEAT) allows Service members and their spouses to apply for housing at one or more locations before or after they receive their PCS orders. The launch of HEAT allows the Service member to tap into their DEERS record, creating an easy user experience. Spouses can use the application as well, needing only minimal information about their Service member.

NOTE: The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

Contact Information

NSB New London: www.cnic.navy.mil/HousingQuickReference

The Naval Submarine Base New London is available to assist you with your housing needs at both your current and new duty station.

- **Physical Location:**
  Housing Service Center
  Naval Submarine Base New London
  Bldg 164, Dealey Center
  PO BOX 23
  Groton, CT 06349-5023

- **Contact Numbers:**
  DSN: 694-3851 (Voice) 694-3154 (Fax)
  COMM: 860-694-3851
  TOLL FREE: 877-843-5236
  FAX: 860-694-3154

- **Email:**
  NewLondonHousing@navy.mil

- **Hours of Operation:**
  Mon-Wed, Fri 0800-1600, Thur 0830-1600

Balfour Beatty Communities: www.subasehomes.com

Naval Submarine Base New London has partnered with Balfour Beatty Communities to offer you and your family outstanding housing choices.

- **Physical Location:**
  Balfour Beatty Communities Management Office
  100 Tern Road
  Groton, CT 06340

- **Contact Numbers:**
  COMM: 877-498-3542
  FAX: 860-446-5918

- **Contact Information:**
  www.subasehomes.com/contact-us/

Local Information and Services

Local Housing Market and Community Resources

- www.ahrn.com
- www.apartments.com
- www.homeseekers.com
- www.militarybyowner.com
- www.rent.com
- www.sargeslist.com
- www.pcsamerica.net

Additional Local Resources

- Navy Gateway Inns & Suites (NGIS)
  Before arranging any temporary lodging, please check into the Navy Gateway Inn and Suites (NGIS). Service members, regardless of marital status, must ensure they receive either an endorsement of their orders or a Certificate of Non-Availability (CNA) from NGIS. The endorsement or CNA, along with lodging receipts, must be submitted to PSD for reimbursement of Temporary Lodging Expenses (TLE) on your travel claim. Failure to provide these documents may hinder your entitlement to reimbursement. If you have any questions, please contact NGIS.

- Navy Lodge

General Moving Resources

- Moving resources available to Sailors and their families

More Information

- Comprehensive installation information from the DoD.
  Information includes: On-Base and Off-Base Services, Schools, Financial Assistance and Deployment Support.