



Family Housing and Local Information About NSA Naples

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

Common Navy Housing Terms

[Housing Service Center \(HSC\)](#) is the Service member's government advocate for providing assistance for any type of housing: rental or purchase, on-base or off-base, community, government and Public/Private Venture (PPV) at any installation worldwide.

[Fleet and Family Support Center \(FFSC\)](#) supports individual and family readiness through a full array of services and resources which help Navy families to be resilient, well-informed and adaptable to the Navy environment. The Naval Support Activity Naples serves active duty members, retired personnel and family members with programs and services to enhance their quality of life.

[Government Owned](#), or Military Housing, is what was formerly thought of when we thought about On Base Housing. While only available in limited quantities CONUS (Contiguous United States), Government Owned Housing is still widely available OCONUS (Outside Contiguous United States).

Community Housing is any housing that a Sailor may choose that is not PPV or government operated. This is housing outside of the base that is privately owned and operated. This can include apartment complexes and single family homes for rent.

[Housing Early Assistance Tool \(HEAT\)](#) allows Service members and their spouses to contact housing at one or more locations before or after they receive their PCS orders. The launch of HEAT allows the Service member to tap into their DEERS record, creating an easy user experience. Spouses can use the tool as well, needing only minimal information about their Service member.

OCONUS Locations

Temporary Lodging Assistance (TLA) accrual begins the day the member reports to the new permanent duty station. Paid TLA begins when member and family report to the new duty station. Member must check-in to the Housing Service Center to submit an application for on or off-base housing to be eligible for TLA after check-in to your new command.

NOTE: The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

NSA Naples:

The Naval Support Activity Naples is available to assist you with your housing needs at both your current and new duty station.

■ **Physical Location:**

Attn: Family Housing Office
US Naval Support Activity
PSC 808 Box 7
FPO AE 09618-1007

■ **Contact Numbers:**

DSN: 629-4466 (Voice) 629-4472 (Fax)
COMM: 081-811-4466
FAX: 01139081-811-4472

■ **Hours of Operation:**

Mon-Fri 0730-1530

Gaeta

■ **Physical Location:**

Attn: Family Housing Office Gaeta and Rome
U.S. Naval Support Box 7 (Activity Gaeta Dept)
PSC 811 Housing Dept
FPO AE 09609-1001

■ **Contact Numbers:**

DSN: 626-8307 (Voice) 626-8334 (Fax)
COMM: 011-39-081-568-8307 (Voice)
Fax: 011-39-081-568-8334 (Fax)

■ **Hours of Operation:**

Mon-Fri 0800-1230 and 1330-1545

Contact Navy Housing: www.cnic.navy.mil/ContactHousing

Local Housing Market

Rental Partnership Program (RPP): The Rental Partnership Program (RPP) is designed to provide active duty military personnel, enlisted and officer, single or married, with affordable off-base housing. This program is governed by a memorandum of understanding between the Landlord and the Navy region enabling military personnel to rent off-base housing at a reduced rate.

General Moving Resources

- [Moving resources available to Sailors and their families.](#)