

AIR FORCE PERSONNEL

PERSONAL PROPERTY CLAIMS INFORMATION

FOR ON-BASE DAMAGE DUE TO TYPHOON MANGKHUT

ANDERSEN AFB LEGAL OFFICE ~ Phone: 366-2937

You are eligible to file a claim with the Air Force Claims Service Center (AFCSC at <https://claims.jag.af.mil>) if you are Air Force Active Duty/Reservist on orders or a DoD civilian on a transportation agreement and reside in base housing or in the dormitories on Andersen AFB or Navy housing.

If you have Private Insurance, you will need to file with your private insurance PRIOR to filing with the Air Force.

TURNING IN YOUR CLAIM DOCUMENTS

CLAIM FILING TIME LIMIT: You have 2-years from the date of incident to file your claim.

FILING YOUR CLAIM:

- **Electronically:** Email afcsc.ja@us.af.mil and request a Non HHG username and password. Once you have been assigned a username and password you will log onto <https://claims.jag.af.mil>.

If you have any issues, please contact the **Andersen AFB Legal Office at 366-2937** or the **Claims Service Center at DSN 986-8044 or 1-877-754-1212.**

- **Mailing your claim:** Send all required documents to AFCSC/JAD, 1050 Forrer Blvd, Dayton, OH 45420. If mailing your claim it must reach the claims office by the 2 year limit.

Food Spoilage Information

For information on food spoilage please go to the CDC's website at:

http://www.fsis.usda.gov/factsheets/keeping_food_safe_during_an_emergency/index.asp

DOCUMENTS NEEDED PER CLAIM TYPE

Forms needed

- DD FORM 1842 (completed online)
- DD FORM 1844 (completed online)
- Weather Statement (can be obtained from Legal Office)

PROPERTY DAMAGE

- PCS Orders
- Assignment to Quarters Letter
- One (1) repair estimate
- Replacement Cost
- Food Loss – photo of contents of fridge and/or freezer
- Any receipts from commissary/grocery store

POV

- PCS Orders
- Copy of contract for RV or Lemon Lot
- Title/Registration
- Proof of Insurance
- Two (2) repair estimates
- Photos