

PAS/CAC FAQs

1. How do I get started or set up with the PAS/CAC Program?

Contact the CAC PMO POC's listed on the PAS/CAC webpage via email or phone requesting the program. <http://pmo.cac.navy.mil>

2. I get an error when I try to archive or purge records from my database.

We are aware of this problem. We duplicated this nuisance error and found that the records were being archived and purged even though we had the error. The record being purged must have the expiration date no earlier than 30 days from the current date.

3. When I import personnel from the RADM System, the rank field does not import.

As of this date you will have to manually input the rank field. This problem should be fixed in the next version of PAS/CAC.

4. How do I modify the database?

The PAS/CAC database fields should not be altered, modified or deleted; this would cause the program to become inoperable.

5. Does the PAS/CAC Program require a stand alone system or can it be used on the network?

The PAS/CAC Application is to be used as a stand alone program. The PAS/CAC application has not, to date, been authorized for networking aboard your class of ship. It is designed to run stand alone or via a LAN connection, without any degradation to the performance of the application. CNIC CAC PMO suggests that you inform the proper chain of command, CFFC and TYCOM, of your intent to deploy the application.

6. Where can I get updates for the PAS/CAC Application?

Any updates to the PAS/CAC application can be found on the CAC PMO website at <http://pmo.cac.navy.mil> under the PAS/CAC heading.

7. What equipment is required to start the PAS/CAC Program on my ship or station?

You can find a list of the required equipment on the CAC PMO website at <http://pmo.cac.navy.mil> under the PAS/CAC heading.

8. What are some of the advantages of using the PAS/CAC program?

PAS/CAC gives the user the capability to automate the accountability process onboard a naval vessel, base or squadron. Increases the accuracy and throughput speed when embarking or disembarking the ship or stations crew. The stand alone PAS/CAC program will reduce the personnel requirements of the duty office and brows and increase the speed of foot traffic in the brow area while in port. The PAS/CAC program also helps in eliminating the cumbersome paperwork requirements of a Liberty Log while also allowing the user to upload crew pictures, databases and provide readily available muster reports at any time.

9. Deleting and Re-installing PAS/CAC on a computer.

If you are required to remove the PAS/CAC application for a problem and then re-install; you must also go into "My Computer" and then to "C:." drive followed by Program files. Then you must click on the Microsoft Sequel Server and delete the file "MSSQL\$PASCAC too. This is the database driver for the PAS/CAC application.

10. Can I run the PAS/CAC application wirelessly?

Once you establish a wireless network you need to install the PAS/CAC application on the various stations you are putting it on. We do not recommend you install the PAS/CAC application until the network is established since it can cause some extra work. You will need to keep one of the machines as a Master.

Install the application on the Master machine and when prompted "do you wish to connect to an existing database", click NO. Once installed and you have all the Administrators installed, > exit the application. Go to My Computer, C:\Program Files\Microsoft SQL Server\MSSQL\$PASCAC\ and right click over the MSSQL\$PASCAC entry, > select Share and security link to turn on the sharing options.

After this has been completed; install the PAS/CAC application on the wireless workstations, and when asked if you wish to connect to an existing database, click YES and drill through the network to the Master machine and open the shared directory you just set up.