



Contact: Kristine M. Sturkie, NEXCOM Public Affairs Specialist – kristine.sturkie@nexweb.org or 757-631-3648

NEWS RELEASE: 36-12

June 1, 2012

Navy Lodge Pensacola Receives TripAdvisor Certificate of Excellence

Navy Lodge Pensacola, Fla., has received TripAdvisor's 2012 Certificate of Excellence Award. The Certificate of Excellence award is given only to establishments that consistently achieve outstanding traveler reviews on TripAdvisor. Approximately 10 percent of accommodations listed on TripAdvisor receive this prestigious award. This is the first award received by the Navy Lodge Program for any of its 40 Navy Lodges located around the world.

"Guest service is the key to our success," said Louis Verde, General Manager, Navy Lodge Pensacola. "Navy Lodge Pensacola is currently ranked number 1 out of 18 properties on TripAdvisor. The staff takes pleasure in going above and beyond. It is always a great honor to be recognized for being the best, I am very proud to manage such a great staff."

To qualify for the Certificate of Excellence, businesses must maintain an overall rating of four or higher, out of a possible five, as reviewed by travelers on TripAdvisor. Additional criteria include the volume of reviews received within the last 12 months. According to TripAdvisor, Navy Lodge Pensacola guests consistently commend the property with the highest praise, giving the Navy Lodge a 4.5 rating. Guests can rate the Navy Lodge on room, service, cleanliness, value and location.

Navy Lodges save guests an average of 45 percent on the room rate compared to civilian hotels. Every Navy Lodge guest room offers cable TV with DVD player, internet access and direct-dial telephone service. Navy Lodges also offer guests housekeeping service, vending machines, DVD rental service and laundry facilities as well as handicapped accessible rooms. Free local calls, free in-room coffee and newspapers and convenient parking are also available.

To make reservations for your PCS move at any Navy lodging facilities or to receive a Navy Lodge directory, call 1-800-NAVY-INN, 24 hours a day, seven days a week or go online at www.navy-lodge.com. Reservations are accepted on an as-received basis without regard to rank.