



Contact: Kristine M. Sturkie, NEXCOM Public Affairs Specialist – kristine.sturkie@nexweb.org or 757-631-3648

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Signature No Longer Needed For Some NEX Credit Card Purchases

NEX customers who make a purchase for \$25 or less using a credit card will no longer need to sign a sales receipt. This option is available to customers who make a purchase using a Visa, MasterCard, Discover or Military Star Card. For those customers using an American Express card to pay for purchases, a signature will still be required.

“This change to make it easier and more efficient for customers to complete their NEX purchase,” said Richard Dow, Navy Exchange Service Command (NEXCOM) Senior Vice President, Store Operations. “We know our customers often times run into their NEX to make a small purchase, such as a cold beverage, snack or other convenience item, especially in our mini marts. This new procedure will make shopping at your NEX even more convenient.”

Customers will still receive a printed receipt for all purchases.

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About NEXCOM

The Navy Exchange Service Command (NEXCOM) oversees 100 Navy Exchange (NEX) facilities and nearly 300 stores worldwide, 40 Navy Lodges, Ship’s Stores, the Uniform Program Management Office, the Navy Clothing Textile and Research Facility and the Telecommunications Program Office. NEXCOM's parent command is the Naval Supply Systems Command. NEXCOM’s mission is to provide authorized customers quality goods and services at a savings and to support quality of life programs for active duty military, retirees, reservists and their families. NEXs and Navy Lodges operate primarily as a non-appropriated fund (NAF) business instrumentality. NEX revenues generated are used to support Morale, Welfare, and Recreation (MWR) programs. In FY11, \$2.7 billion in sales were generated with \$42.8 million in dividends provided to Navy MWR programs.