司令官の相談室

Capt. Daniel L. Weed, Commander, Fleet Activities Yokosuka

BMCM(SW/EXW) Raynard Kidd, Acting Command Master Chief

NEX Autoport ATM Temporarily Unavailable – The Community Bank ATM at the Navy Exchange Autoport is temporarily unavailable for use until further notice. The ATM is down due to a communication line disruption caused by a recent typhoon in the Taiwan area. Naval Communications Tele-communications Station Far East is working with the bank in helping to rectify the situation.

20th Annual Ekiden Friendship Road Race – The 20th annual Ekiden Friendship Road Race will be held Oct. 4 from 9 a.m. to 4 p.m. at the Sagami General Depot. Call Bob McKeta at 263-7980/5995 or e-mail to robert.mcketa@us.army.mil for more information or to obtain a registration form.

Interested in becoming a Certified Mediator? – Opportunities are available for Sailors, civilians and Japanese Master Labor Contract (MLC) employees to become certified mediators. Mediators are neutral and objective members trained to facilitate resolution of workplace disputes. Successful mediators possess qualities to include fairness, patience, credibility, integrity, neutrality, active listening skill and a professional demeanor. Mediators assist participants with identifying issues, fostering joint problem solving and exploring settlement opportunities in a neutral environment. Mediators, however, do not make decisions or force a decision on the parties in the dispute. Mediation training includes an introduction to mediation skills, advance mediation skills, a screening and evaluation session to ensure candidates possess the skills required and three co-mediations with a certified mediator. Participation will require occasional time away from the office to attend training and to conduct mediations. Supervisory approval is required for participation in the Mediator Certification Program. If you are interested in learning more about the mediation program and willing to make the commitment of time and effort to become a certified mediator, contact the CNFJ Alternate Dispute Resolution (ADR) Program Manager at 243-9579.

Military Advancement Study Opportunity Offered – Need help understanding your bibliography? Can't find items on your bibliography? Do you want to learn good study habits to better your opportunity for advancement? Contact CSCS Randall Clift at 243-5774, by e-mail to randall.clift@fe.navy.mil or stop by building 3333 for more information.

Seahawk/Umitaka Community Announcements and Article/photo Submissions – Deadline for community announcements and article/photo submissions for the Seahawk is the Friday before the next Seahawk edition. E-mail your submissions to Seahawk-Umitaka@fe.navy.mil. Please include your telephone contact information in the body of the e-mail. Contact the Seahawk editor at Seahawk-Umitaka@fe.navy.mil or call 243-2567/3003 for specific submission requirements or for more information.

BZ: I would like to commend the MWR Yokosuka Hourly Child Development Center (CDC) staff for the excellent job they are doing while my children are in their care. You can tell that they really enjoy what they do and don't simply treat it as a job. I always feel comfortable leaving my children in the teacher's capable hands and appreciate the peace of mind knowing that they are safe and loved while I'm not able to be with them. Thanks Hourly CDC for a job well done!

Q: Several years ago, on a previous tour in Japan, I had a few unpleasant experiences in regards to safety while using the on base taxi service. As a single, younger man, it didn't bother me much, but now, since I have a family with me on this tour, I would like to know if there have been any upgrades in safety standards or practices for the on base taxi service? If not, are there any future plans for this?

A: Thank you for your question. The Navy Exchange service manager, security manager and taxi concession manager have taken a number of initiatives to improve taxi safety and reduce accidents: From April through May, the taxi operation initiated a safety stand down with the focus on defensive driving and safe operation, pre-employment interviews have been implemented to determine suitability and potential risk, pre-employment safety and driving is being addressed before the driver is authorized to operate the taxi, The taxi supervisor is riding with the new drivers and reviewing driving skills, routine safety announcements via radio to the drivers and a suspension/termination policy has been developed for taxi drivers with traffic violations. Additionally, the Taxi Concessions Insurance Company provided training to all taxi drivers in May. Please be rest assured that all our taxi drivers are well trained and that the safety of our passengers and those outside the vehicle are of our utmost concern.

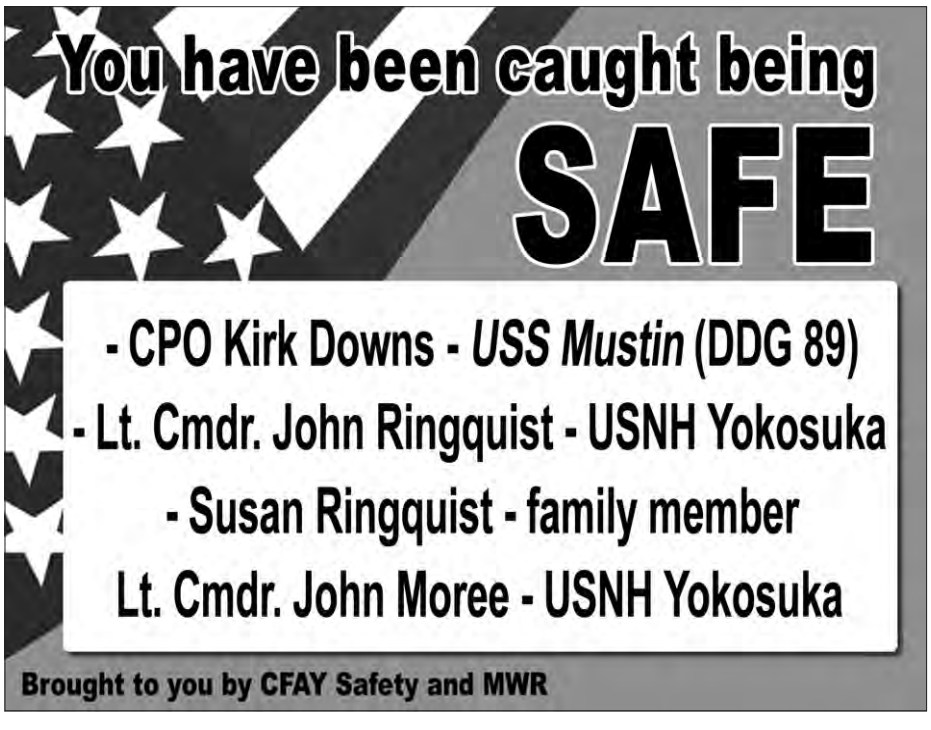
Q: Whatever happened to the photo boards that use to be in all the on base food service outlets such as McDonalds, Navy Exchange Food Court and Main Street? In the past, if you had a complaint or compliment, you could look at the photo board to find out who to contact because there was a photograph, title and phone number.

A: The Navy Exchange appreciates your observation and feed back. You are correct, the Main Street photo board was damaged during our recent renovation but a new photo board has been recently installed. The photo board at McDonald's was never taken down and still remains in its original location.

Q: I recently went to the Industrial Security Office (ISO) on base in order to obtain a guest pass for one of my English students. I was told by front desk personnel that I didn't return a guest pass from a previous escort. I was also told that if I didn't return a guest past for a second time, I would not be able to escort any additional guests for 30 days. I am completely certain that I returned the guest pass into the red box in the outbound lane as I exited the base on foot. I had to sign a document that made me feel like I was admitting to something that I simply did not do, in not returning the guest pass. I feel an error has been made in determining my negligence on not returning a previous guest pass. If accuracy and accountability cannot be determined with guest passes after they are placed in the red pass box, then the policy should be revised to require the passes be personally returned in person inside the office.

A: Thank you for your comment and suggestion. It is standard procedure for all ISO staff to brief every customer receiving a pass from ISO that all passes must be returned to a red drop box located at each exit of the installation. Additionally, customers can return passes directly to ISO personnel inside the office. ISO staff removes all passes from the drop boxes every morning and tracks them in a computer system. ISO personnel check the drop boxes to ensure all passes are removed. We will hold more training and make an extra effort to ensure all passes are removed and accounted for.

Action Line correspondence may be edited for length and readability. Your questions, suggestions and "Bravo Zulu" comments are appreciated. Address concerns with your chain of command or directly with the parties involved, at the lowest level possible. If you don't get results, send an e-mail to cfay.pao.watch@fe.navy.mil. We welcome your feedback, especially if it is of a general nature and can help others. To contact the Seahawk, call 243-5607/3003 or send an e-mail to: Seahawk-Umitaka@fe.navy.mil.



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U.S. Fleet Activities, Yokosuka, Japan

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