

DEPARTMENT OF THE NAVY

NAVY REGION MID-ATLANTIC PUBLIC AFFAIRS OFFICE



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FOR IMMEDIATE RELEASE

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Navy Outlines Actions To Solve Housing Concerns in Hampton Roads

Norfolk, VA (CNRMA) – The Navy today outlined the steps being taken in the Hampton Roads area in support of military families who have expressed concerns of mold and maintenance issues in homes managed by Lincoln Military Housing. Lincoln has owned and managed the former Navy housing communities since 2005.

- The Navy has met individually over the past several weeks with families who have come forward to make sure their immediate needs and concerns are resolved. In some cases this has involved the relocation of families.
- The Navy has hired an independent, third-party mold inspector to do thorough re-inspections of the houses that Lincoln had previously inspected.
- Navy will approve all mold inspection companies used by Lincoln.
- Tonight and tomorrow, service members and families have been invited to housing forums to meet Navy leaders, ask questions and get information about the Navy resources and advocates available to help resolve housing concerns or problems.
- The Navy is communicating with area commands, ombudsmen and family support groups to ensure they are aware of the housing resources available to support their Sailors and families at both the Fleet and Family Service Centers and Navy Housing Welcome Centers.
- The Navy is working with Lincoln to establish Resident Advisory Boards in each community that will include service members and families.

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Navy Region Mid-Atlantic is responsible for the operation of Navy installations from North Carolina to Maine and providing support programs and services for the fleet, fighter and family.

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- The Navy is increasing its oversight of Lincoln's maintenance processes to ensure responsive, effective repairs are made to the homes largely rented by military members.

The Navy acknowledged earlier that they need more oversight of the maintenance and resolution process to better ensure military families are living in comfortable, safe homes.

Service members or families members who have unresolved housing issues are encouraged to contact the Navy Housing Welcome Centers. In the Virginia Beach/Norfolk area call 1-800-628-7510. On the Peninsula call 1-800-704-5488.