



January 28, 2011

Hickam Communities engages residents, expands services

Hickam Communities LLC



Beginning in February, Hickam Communities will launch a new program, the Resident Advisory Panel (RAP). The program is a forum for residents to become involved in identifying and recommending positive changes to improve their neighborhood. The RAP initiative is being developed in response to community input provided from resident surveys and comments. Panels will comprise residents and management from Hickam Communities sharing ideas on how they can strengthen and improve neighborhoods.

The purpose of the RAP is to encourage residents to engage with their community and positively affect the quality of life of families living in Hickam Communities. A panel will be established in each community and residents will have an opportunity to share their ideas and suggestions, express their concerns, and work with their property management team to develop solutions.

Hickam Communities and members of the panel will: * Value all resident opinions and listen to recommendations, suggestions. * Foster a sense of belonging, sense of community among families. * Create an opportunity for residents to be part of a decision-making process.

Whether it's a parking issue or an interest in a community event or program, the RAP will serve as another resource for residents and a forum for sharing ideas. Residents interested in serving the community are invited to attend upcoming town hall meetings to learn more about the program. Following is the schedule: * Feb. 1 at 6 p.m.- Earhart Village residents. * Feb. 2 at 6 p.m. – Officer Field and Onizuka Village residents. * Feb. 3 at 6 p.m.- Hale Na Koa residents. All meetings will be held at the Hickam Communities Community Center located at 210 Kokomalei St.

Hickam Communities is also improving maintenance appointments for residents by implementing the permission to enter (PTE) program beginning this month. The program allows residents to authorize maintenance personnel to enter their home to complete a service request when the resident is not at home. Currently, residents are required to be present.

By signing the PTE form available at all Hickam Communities offices and on the Hickam Communities website, the resident grants permission to maintenance to enter and perform work authorized by a service request. This is designed to facilitate quicker completion of service requests and relieve the difficulty of a resident being at home for the repair work. The form can be revoked at any time and is strictly voluntary for those who feel it will assist them in getting work orders completed with minimal impact on their daily schedule.