

\*\*\*\*\* **Contractor Needs Multiple CACs to Work** \*\*\*\*\*

**Situation:** Contractor works for the Navy part time and for another service/agency part time too. The contractor is unable to log into both networks and sent/open emails with their one CAC. Can they be issued another CAC, one for each job?

Answer: Individuals **cannot** be issued more than one CAC *in the same category*. This means no one can be issued two contractor CACs or two civil servant CACs or two active duty CACs. But, it is possible to be issued one contractor CAC and one civil servant CAC *at the same time*, or one contractor CAC and one Reservist CAC *at the same time*. This is possible because in those situations the two CACs are not under the same category.

To fix the problem of a contractor working for another service/agency part time and needing to access email at both locations is to **change the email address on the CAC** to match the network they will be working on. So, when the contractor is going to be working on a Navy network (e.g. NMCI) they will need to have the appropriate Navy email address, and when they will be on the other service/agency network they will need to have that network's email address encoded on their CAC.

There are two ways to change/update the email address on a CAC.

1. Go to an ID card issuance office and have the RAPIDS Operator change the email address.
2. Go online to the User Maintenance Portal (<https://www.dmdc.osd.mil/appj/ump/consent?continueToUrl=%2Fappj%2Fump%2Fumphome.do>) and replace the email certificate on the CAC by selecting the *Replace Certification* option on that page.

Each time the contract changes jobs, they will need to change the email address on the CAC to match the network they will be working on.

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