

FLEET AND FAMILY SUPPORT CENTER, GUAM
PSC 455, BOX 157
FPO AP 96540
COMM (671) 333-2056/7/8/9
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Hafa-Adai and Welcome to Guam!

Congratulations on your orders to Guam. This handout will provide you with helpful websites and information to assist you on your move to Guam. If you have not been assigned a sponsor, please contact your Command Sponsor Coordinator or email our office at ffscguam@fe.navy.mil. Ensure you provide your name, rate/rank, marital status, number of accompanying dependents (if applicable), and an email address and/or a good contact number to the command you are being assigned so that your sponsor can reach you.

GENERAL INFORMATION

Below are a list of websites that give an overview of businesses and lifestyles on Guam:

<http://ns.gov.gu/> (the official Government of Guam website)
www.guamchamber.com.gu/ (Guam Chamber of Commerce)
<http://www.visitguam.org/> (Guam Visitor's Bureau)
www.guampdn.com (Pacific Daily News, Guam's main local newspaper)
www.kuam.com (Guam's KUAM TV Station)
www.guampedia.com (information on Guam)
<http://www.guamphonebook.com> (2011 Guam Phone Book)
www.chamorro.com/ (Guam's Recipes, Language & Community)

AIRPORT TO LODGING

You should have a sponsor assigned to you by your gaining command. Your sponsor should pick you up at the airport or arrange for your pick-up. If for some reason you are not met at the airport, go to the Guam Visitors' Bureau welcome desk at the airport where you can place a call. This desk is manned from 1400-2000. Electronic phone bank is there to use when the desk is not manned.

Remember, taxis on Guam are extremely expensive. Make other arrangements for your transportation to your hotel or to the Navy Gateway Inns & Suites. (If you are staying at NGIS, call (671)339-5259/5139 ahead of time to arrange transportation.)

TEMPORARY LODGING

For information on TLA approved Hotels go to: <https://www.cnic.navy.mil/guam> or www.militaryonesource.com and relocation tools at www.MilitaryHOMEFRONT.dod.mil/moving. YOU MUST CALL GATEWAY INNS

FOR RESERVATIONS OR FOR A NON-AVAILABILITY AT (671)339-5259. Do not rely on the internet reservation system to confirm reservations or for non-availability; you must call. Your sponsor and the Navy Housing Welcome Center, which is located outside the main gate of U.S. Naval Base Guam (671)333-2081/88, are your best resources in gathering information and suggestions when selecting either temporary or permanent housing.

Keep in mind that everyone, whether living in bachelor housing or the civilian community, you must check in through the Housing office within 48 hours or next business day.

Loaner items are available at the *Fleet & Family Support Center* to incoming and outgoing personnel, married or single living on or off base, and their families. The Loaner Locker is to be used while household goods are in transit; all of the items are available at no cost. These items can be checked-out for a period of 45-days. Items include, but are not limited to, pots and pans, dishes, cooking/eating utensils, portable-cribs, car-seats, strollers, irons/ironing boards and coffee pots. For more information call (671)333-2056.

PETS/QUARANTINE

While active duty and family members are working on overseas screening, you should also begin the required screening on any pets transferring with you. This is a time consuming process and how long your pets are in quarantined on Guam depends on preparation. Links below will provide you with the required information for pets coming to Guam and quarantine regulations.

There are two authorized quarantine facilities on Guam. They are: Andersen Air Force Base Quarantine/Boarding Facilities (671-366-5020 or email: chumporn.velte@andersen.af.mil) and Harper Valley Kennel (671-477-8381).

For needed information about bringing pets into Guam please “Click” on websites below.

- www.36fss.com/pet_lodge.html (Andersen Pet Lodge)
- www.36fss.com/vet.html (Anderson Vet Clinic)
- www.harpervet.net (Harper Valley Quarantine/Kennel)
-

http://vetcom.amedd.army.mil/vtfmultilocation.cfm?vtf_id=113&vtflocation=GU&multi=tre (Boller Veterinary Treatment Facility)

- www.petsonthego.com/impguam.html (Pets On The Go)

HOUSEHOLD GOODS

Members are entitled four types of shipments:

- 1) Regular Move
- 2) Express, up to 600 pounds of immediately needed items

- 3) Non Temporary Storage, authorized to store items that you do not need, (winter clothes) and other items not able to fit in a typical small Guam home
- 4) POV – Most active duty sailors have the right to ship one vehicle w/ orders from your assigned duty station or for those attending A school. You will want to check your enlistment contract to verify these are authorized.

If you are coming to Guam and plan to live in the barracks, do not bring your own furniture because the barracks are furnished.

Visit your nearest Personal Property Office for information on these shipments and on shipping restrictions/requirements to Guam. Guam Personal Property Website:
<https://www.cnic.navy.mil/guam/OperatingForcesSupport/HouseholdGoods/index.htm>

HOUSING AND LAWN CARE

The Navy Housing Welcome Center is located outside the main gate of U.S. Naval Base Guam. Information on On-Base/Off-Base Housing can be found at <https://www.cnic.navy.mil/guam> or www.militaryonesource.com or by calling (671)333-2081/8. Relocation tools are at www.MilitaryHOMEFRONT.dod.mil/moving.

If you decide to live in government quarters, you are advised to leave your washer, dryer, refrigerator, and stove in non-temporary storage in CONUS. The government quarters furnishes all appliances except for microwave ovens so bring those with you. Off-Base rentals MAY or MAY NOT provide washers and dryers. Keep in mind that homes on Guam are small; you may want to leave large items in storage in CONUS.

Although not every house requires lawn maintenance, it is highly encouraged to bring your mower because residents in most base housing are responsible for mowing their own lawns. Self Help has some mowers for daily check out.

Remember, everyone, whether living in bachelor housing or the civilian community, you must check in through the Housing office within 48 hours or the next business day if arriving over a weekend.

TRICARE

When you arrive on Guam, you must go to the TRICARE Service Center at Naval Hospital, located in G107, to enroll yourself and/or your family in the TRICARE program for this region. The TRICARE Service Center is open Monday – Friday from 0800 to 1600 hours. Call (671)344-9032 if you have any questions.

Your family must be command sponsored to enroll in TRICARE Prime. The following documents are required at time of enrollment:

- Copy of the sponsor's orders or command sponsorship letter to verify command sponsorship status.

- The report of suitability for overseas assignment or message of suitability via message traffic.
- The medical/dental/educational suitability screening for each family member.

If you do not have the above mentioned information, your family may only be enrolled into TRICARE Plus.

Contact Information:

- Health Benefits Advisors, (671)344-9425
- Enrollment Specialists, (671)344-9777
- U. S. Naval Hospital Tricare Website: www.tricare.mil/

USO GUAM

The Guam USO is located in Tumon, inside the Royal Orchid Hotel 1st floor, at 626 Pale San Vitores Rd., Tumon, Guam 96913. Visit the Center for a relaxing atmosphere that includes free internet, television, movies, interactive electronic gaming, refreshments, and a place you can call your “home away from home”.

The friendly staff and volunteers will assist you with information about Guam, and can help you with any transportation or lodging needs you may have. The USO also provides literature and information about special military programs and discounts available on the island.

Hours of Operation:

Sunday - Thursday 0800 to 2200

Friday and Saturday 0800 to midnight.

Contact Information:

(671)647-4USO (4876)

<http://affiliates.uso.org/guam/>

EDUCATION/SCHOOLS IN GUAM

Active duty military, DoD employees on a transportation agreement or in “transferable positions”, and Federal employees certified by their agencies may choose to enroll their children in DoDEA-Pacific Guam District Schools, public schools, private schools or to home school. However, parents choosing to enroll their children in schools other than DoDEA-Pacific Guam District Schools will be responsible for paying any potential costs.

Majority of military service members' children attend the four DoDEA-Pacific Guam District Schools. Parents are highly encouraged to **HAND-CARRY COPIES OF**

SCHOOL RECORDS such as report cards, test results, IEP, and other records that may help with student placement.

DEPARTMENT OF DEFENSE EDUCATION ACTIVITY(DoDEA)- PACIFIC GUAM DISTRICT

Visit www.guam.pac.dodea.edu or contact (671)-344-9160/9578 for school websites, eligibility, registration, online preregistration, immunizations(to include PPD or “TB”), calendar, school uniforms, school bus transportation, curriculum, courses, programs, graduation requirements, test data and more.

SCHOOL YEAR: Starts Aug 29, 2011. PreK & K start a week later. End date June 14, 2012.

ENTRANCE AGE for Early Childhood ON/OR BEFORE SEP 1: PreK: 4 years; Kindergarten: 5 years; 1st grade: 6 years.

SCHOOL BOUNDRIES

Andersen Elementary School (PreK-5th grade) (671-366-1511) and Andersen Middle School (6th-8th grade) (671-366-3880) located on Andersen Air Force Base (AFB) serves eligible students who reside on Andersen AFB, South Finegayan, NCTS and in Mangilao, Mongmong-Toto-Maite, Tiyan, Barrigada, Tamuning-Tumon, Dededo, and Yigo.

Commander McCool Elementary/Middle School(PreK-8th grade) (671-339-8676) located on Naval Base Guam serves eligible students who reside on Naval Base Guam, Apra View or Apra Palms, Naval Hospital, Nimitz Hill and in Chalan Pago, Ordot, Sinajana, Agana, Agana Heights, Asan, Piti, Yona, Santa Rita, Agat, Talofof, Umatac, Inarajan, Merizo.

Guam High School (9th-12th grade) (671-344-7410) located next to Naval Hospital serves all eligible students.

SCHOOL BUS TRANSPORTATION for K-12th grade students DoDEA-Pacific Guam District:

Prior to making off-base housing lease agreements, contact (671)344-9581/76 to ask if the location is within commuting area. Busing is available from on-base, except for K-8th grade Andersen AFB and K-8th grade Naval Base Guam Lockwood Housing. Off-base has limits. Contact School Bus Offices located at McCool Elementary/Middle in the south (671)339-2387 or Andersen Elementary in the north (671)366-5467).

ADDITIONAL GUAM SCHOOL OPTIONS, INFORMATIONAL WEBSITES AND CONTACTS:

- Public Schools: Guam Department of Education www.gdoe.net or 671-475-0457. K: 5 yrs on/before July 31.
- Private Schools www.mwrguam.com Click Families, Click School Liaison K-12th grade.

- Guam Home School Support www.guamhsa.org (671)483-8264
www.guamhomeschool.com
- Public and Private School Bus Transportation (671)646-3122/3166/3208.
- Child and Youth Programs: Naval Base Guam (671)564-1844/45 Andersen AFB
366-1601/3490/7706
- Helpful websites:

Moving - installation specific information, general information for youth

www.militaryhomefront.dod.mil

Military OneSource www.militaryonesource.com

Military Parent Information www.militarychild.org

Navy Child and Youth Programs/School Liaison Directory:

<https://qol.navyaims.net/CYPWEB/Web/Home/Home.aspx>

School Moves Checklist: www.mwrguam.com Click Families, School Liaison K-12.

School Move Questions/Student Checklist www.militaryimpactedschoolsassociation.org

Exceptional Family Member Program (EFMP)

<http://www.npc.navy.mil/CommandSupport/ExceptionalFamilyMember/>

DoD Special Needs Parent Toolkit <http://www.militaryhomefront.dod.mil/> or

www.militaryonesource.com

- School Liaisons: Navy School Liaison, barbara.askey@fe.navy.mil (671)339-5238 or www.mwrguam.com Click Families. Click School Liaison K-12. Air Force School Liaison, rebecca.duncan@andersen.af.mil (671)366-5126.

CHILDCARE

Child care is available on or off-base. On-base, the Child Development Center (CDC) is open for both full-time or drop-in care. Drop-in care is first-come-first serve, if there is space available. If drop-in care is full, CDH (Child Development Homes) are available. Hours of operation are: Mon-Fri 6:00 a.m. to 5:30 p.m. For more information about childcare both on and off-base and enrollment call (671)564-1844.

Naval Base Guam has Youth and Teen Centers available on base. They are open before and after school and busing to and from DoDEA schools is available. The Youth and Teen Centers run a summer program during the DoDEA summer breaks. Call (671)339-6110 for registration and information.

Information for CDC, CDH, and the Youth and Teen Centers may be found online at www.mwrguam.com. "Click" on Child Care and select the type of child services you are interested in. To register on-line or to learn more about the programs, visit the Navy Child and Youth Program website at <https://qol.persnet.navy.mil/CYPWeb/>.

EMPLOYMENT

There are limited employment opportunities in Guam due to a high unemployment rate and the local economy. With a loss of a second income and Guam's high cost of living, there is the potential for military families to experience financial hardship or a reduced quality of life from what they may be accustomed to at other duty stations. The FFSC

Guam has a Family Employment Readiness Program (FERP) that family members can use as a resource in their job search. The following websites may assist you in job hunting and/or provide you with an overview of jobs available on Guam.

- www.usajobs.opm.gov
- <https://chart.donhr.navy.mil/>
- www.guamdol.net

The following organizations may be of some assistance in your job search:

Human Resource Office - (671)349-6120

Navy Exchange – (671)339-6153

MWR – (671)339-1155

Many jobs in Guam are contractor positions; contact FFSC at (671)333-2056 to find out about the major contractors on base.

GETTING CONNECTED

If you decide to live off base, you are responsible for all utilities which include making all arrangements for connection as well as disconnection. If you live on base, power and water is paid for by DoD, but internet, cable television, and telephone are at the tenant's expense. Please contact the following utility providers for more information:

- ***Guam Power Authority (GPA)***

(671)647-5787, Website: www.guampowerauthority.com/

Monday – Friday 7:00 a.m. – 6:00 p.m.

- ***Guam Water Authority (GWA)***

(671)647-7800/7803, Website: www.guamwaterworks.org/

Monday – Friday 8:00 a.m. – 5:00 p.m.

- ***Marianas Cablevision (MCVBroadband)***

(671)969-4628, phone, cable and internet)

Website: www.mcvguam.com

Monday – Friday 8:00 a.m. – 6:00 p.m. Saturday 9:00 a.m. – 1:00 p.m.

- ***GTA Teleguam***

(671)644-4482, one of the major land line companies, phone, cable and internet

Website: www.gta.net

Monday – Friday 7:30 a.m. – 6:00 p.m. (Satellite office at the main NEX.)

Keep in mind that your CONUS based cell phone will work on Guam with roaming but you may incur charges for this service. For a current list of local cell phone providers, please check the yellow pages of the telephone book: <http://www.guamphonebook.com>

DRIVER'S LICENSE REQUIREMENTS

Active Duty service members possessing a valid driver's license from one of the 50 United States or United States territory are NOT required to get a Guam Driver License.

If the Active Duty service member's driver's license will expire during the tour on Guam, there is a requirement to obtain a Guam driver's license **IF** the state that issued the Driver's License does not extend the validity of the license because of the service member's or spouse's status; check with your state DMV.

The following documents are required to apply for a Guam Driver's License:

- Valid stateside or territory driver's license
- Valid ID (Passport, Military ID, Green Card, Guam ID, Stateside ID, Firearm's ID, Naturalization Certificate)
- U.S. Social Security Card or Social Security Certification from the Social Security Office

Within 30 days of arriving, dependents with a valid driver's license from one of the 50 United States or United States territory must present their license, a picture ID (other than the driver's license), and the **original U.S. Social Security Card** (issued by Social Security Office). The dependent having all these documents will surrender their valid license (which will be returned with a hole punched at the expiration year); complete the driver's license application form, have their picture taken, and pay a fee of \$25.00 for a valid Guam Driver's License. This license is valid for four years. Call the Department of Motor Vehicles Driver's License Branch at (671)635-1761/2 or (671)635-7651 (driver's license exam). Also, you can go to their website: <https://www.guamtax.com>. Hours of operation are: Monday – Friday (except holidays) 8:00 a.m. – 5:00 p.m.

Obtaining a Guam Driver's License

• Active Duty Military Member with a valid driver's license:

Active duty military personnel assigned on Guam are not required to get a Guam license as long as their current license from one of the 50 United States or United States territory is valid.

• Active Duty Military Member without a valid driver's license:

Follow procedures for First Time Driver over 18 years of age.

• Spouse or Dependent with a valid driver's license:

o A valid driver's license from any of the 50 U.S. States or U.S. territories may be used for up to **30 days** after arriving on Guam

o Must be at least 18 years of age

o Present a valid form of identification

o Complete a Driver's License Application Form

o Pass Vision Test

o No Written or Road test is required

o Social Security Card – original or certification from Social Security office

Individuals who have **NEVER** been licensed to drive must attend and successfully complete a defensive driver course before registering to take the written test. Once a certificate of completion has been obtained, the unlicensed driver must report to the Motor Vehicle Division with a licensed driver to register for the written test. If a minor, parents need to accompany minor applicant and must have a valid Guam driver's license.

Fees: Written Exam: \$15.00

Learner's permit: 10.00 (valid for 2yrs from date of issue)

No charges for Road examination

• **First Time Drivers over 18 years of age:**

o Possess a valid certificate of completion from a driver's education service consisting of 40 hours training (32 classroom hours and 8 in-car hours)

o Present a valid form of identification

o Complete Driver's License Application Form

o Pass written & road test

o Must be accompanied by a designated driver that is 21 years of age or older holding a Guam driver's license.

Required documents are: certificate of completion from Driver's Education course, original social security card (issued by Social Security Office), and a picture ID.

• **Appointments are required to take the Driver's Written and Road examinations.**

The following documents are required:

o Valid ID such as Passport, Military ID, Green card, etc....

o Social Security Card – original or certification from the Social Security office

Call the Motor Vehicle Division, Driver's License Branch for appointments; the written exams are given by University of Guam.

• **Motorcycle License:**

If an Active Duty service member or a dependant has a valid motorcycle license from any of the 50 states of the United States or its territories, a Guam motorcycle license must be obtained within 30 days of arriving. No exam is required; except a vision test that is performed at the Department of Motor Vehicles. To transfer the motorcycle license costs \$25; these are the documents that are required:

o The valid motorcycle license

o A valid picture

o ID (Military ID, Passport, Stateside ID, etc)

o Social Security Card – original or certification from the Social Security office

• Privately Owned Vehicle (POV)

A Temporary Vehicle Permit from the Revenue and Tax Motor Vehicle Division is required for you to pick up your POV. The permit is good for five days and the fee is \$5.00. The POV Office on Naval Base Guam will not release your POV without the temporary permit.

Private Owned Vehicles (POV) must be currently insured, pass a Guam Safety Inspection, and must be registered with the Motor Vehicle Division before being operated on the roads of Guam.

Service members are encouraged to contact their current vehicle insurance company to verify if vehicle coverage is effective on Guam.

Your vehicle must pass a safety inspection to be registered on Guam. You must have your current Vehicle Registration on hand to get a Safety Inspection. Inspection fee is \$15.00. For more information, call the Department of Motor Vehicles, Vehicle

Registration Branch at (671)635-1755/56/57, Monday through Friday 8:00 a.m. to 5:00 p.m.

• Privately Owned Vehicle (POV) / Motorcycle Registration

Registering your vehicle - the following is needed to apply for Guam Vehicle Registration:

- o Certificate of Ownership (title) or Lien from a financial institution
- o The original manufacturer's Certificate of Origin
- o Certification of Automobile Liability Insurance (Public Law 20-216)
- o Complete Vehicle Registration Application Form
- o A passed Guam vehicle safety inspection checklist

Service members may register their vehicles and maintain their current plates provided the plates are registered and that the state allows service members to keep their plates out of state.

• Registering under the Service Members Civil Relief Act (SCRA)

You must meet the following requirements to register your vehicle under the Service Members Civil Relief Act:

- o Be an Active Duty member of the U.S. Armed Forces
- o Possess a current Military Identification Card
- o Have current U. S. Mainland Vehicle Registration Certificate
- o Pass a Guam Safety Inspection Checklist
- o Certification of Automobile Liability Insurance (Public Law 20-216)

- o Complete Service Members Civil Relief Act Application Form
- o Only Active Duty Members can apply

Spouses and dependents with a power of attorney are not entitled to the benefits enumerated under Title 50 U.S.C. 511 Section 574 of the Service members Civil Relief Act.

Registration fees will vary according to type of vehicle. Fees are based on weight and capacity. The registration fee for a sedan can range from \$58.00-\$65.00. Fees for pick-up trucks will be slightly higher due to the capacity and weight of the vehicle. See Website: <https://www.guamtax.com>.

- **Guam Vehicle Tax**

- o Any vehicle, new or used, owned less than ninety (90) days is subject to a 4% tax when shipped to Guam, even if the car is validly registered in another state.

- o The Vehicle Tax is calculated based on the purchase price of the vehicle.

- o Please contact the Navy Legal Service Office (NLSO) at (671)333-2061 for additional information or the NLSO Website: <http://www.jag.navy.mil/>

For more information on Licensing and Registration requirements please visit Guam Department of Revenue and Taxation Website at: <https://www.guamtax.com>.

BASE REGISTRATION

To register your POV and obtain a base sticker:

- Complete the registration process at Motor Vehicle Division and proceed back to Naval Base Guam Pass & ID Office (located outside of Naval Base) with Guam Vehicle Registration certificate, proof of insurance, Military ID and Driver's License.

- Motorcycles: Because of the unique condition of Guam's roads all military personnel who wish to operate a two-wheeled vehicle over 50cc's must attend the Motorcycle Safety Course regardless if he/she has passed such a course at another base. Operators must provide proof of attendance at the Motorcycle Safety Course, Guam Motorcycle Driver's License, Valid Military ID, valid motorcycle registration and current proof of insurance.

Please call the DZSP-21 Annex 404 Safety Office at (671)339-7233 for more information or to make an appointment to attend a Motorcycle Safety Course.

Pass & ID Office - located outside the Main Gate of Naval Base Guam

Telephone: (671)339-5208

Hours: 6:00 a.m. – 3:45 p.m.

RELOCATION ASSISTANCE

Other websites that may be helpful and are provided by the Office of the Department of Defense include:

- MilitaryHOMEFRONT: <http://www.militaryhomefront.dod.mil>

- Military OneSource: <http://www.militaryonesource.com>
- Military Spouse Career Center: <http://www.military.com/spouse>
- Relocating Tools: www.militaryhomefront.dod.mil/moving

We hope the information provided is useful in making your relocation a smooth move. Once again, welcome aboard! The staff at the Fleet and Family Support Center looks forward to serving and assisting with your move to Guam. Contact us at the address or phone numbers above or email us at: ffscguam@guam.navy.mil

Dr. Phillip J. Whitehall

FFSC Installation Program Director